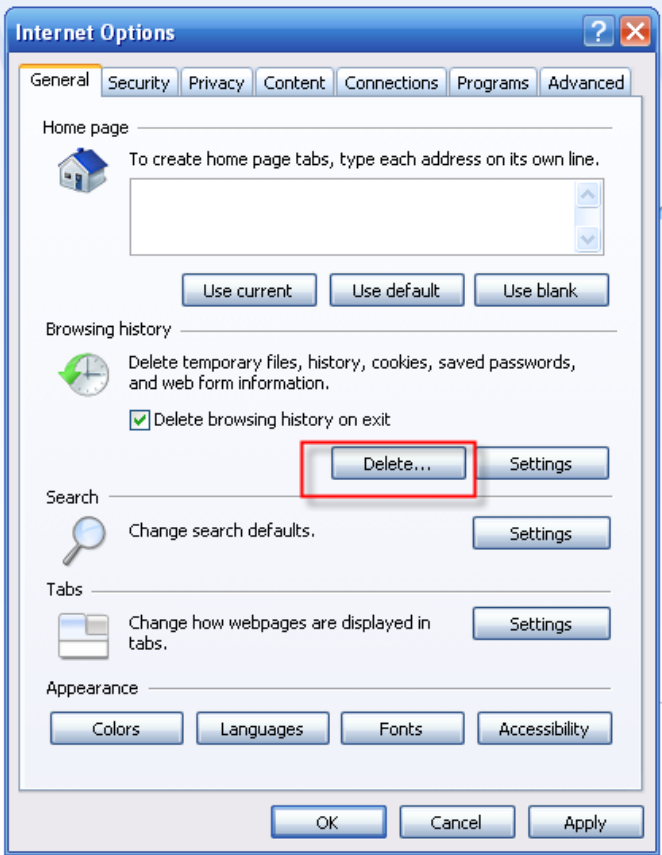


## CLEARING YOUR CACHE

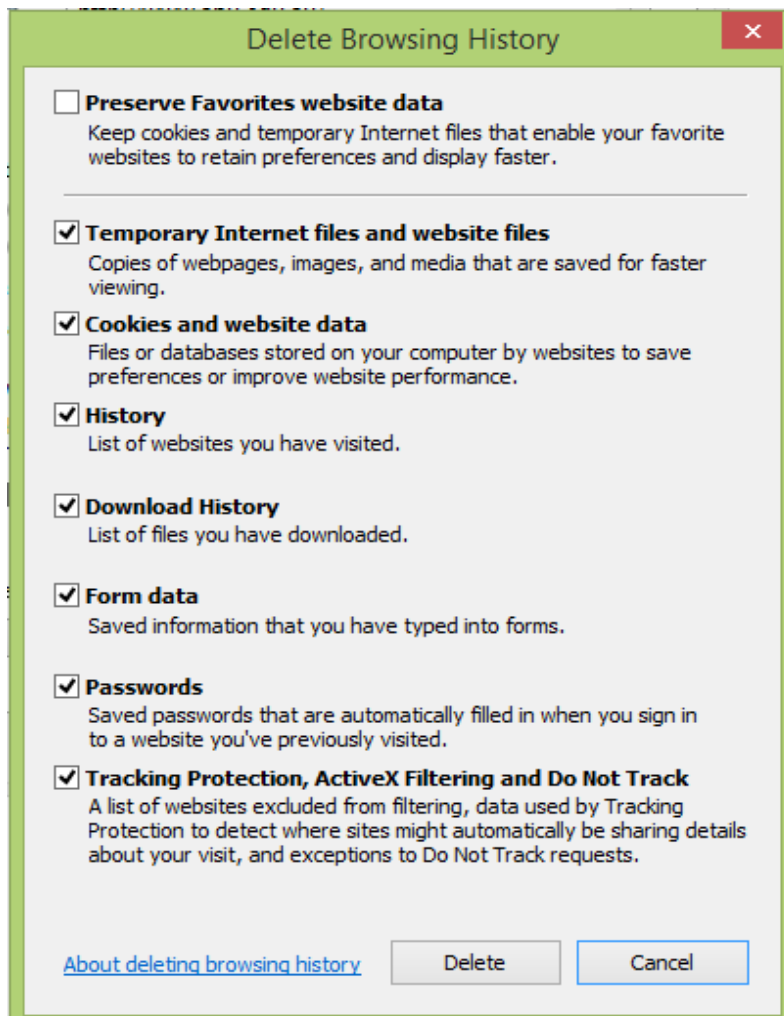
You can clear the cache of your Internet browser through the Tools menu. A cache is like a mini-memory that holds details of pages you visit regularly. This makes loading of pages much quicker. Sometimes this stored data causes discrepancies in the data being accessed and you will need to clear your cache in order to perform functions correctly.

Follow the relevant process below depending on the Browser you use.

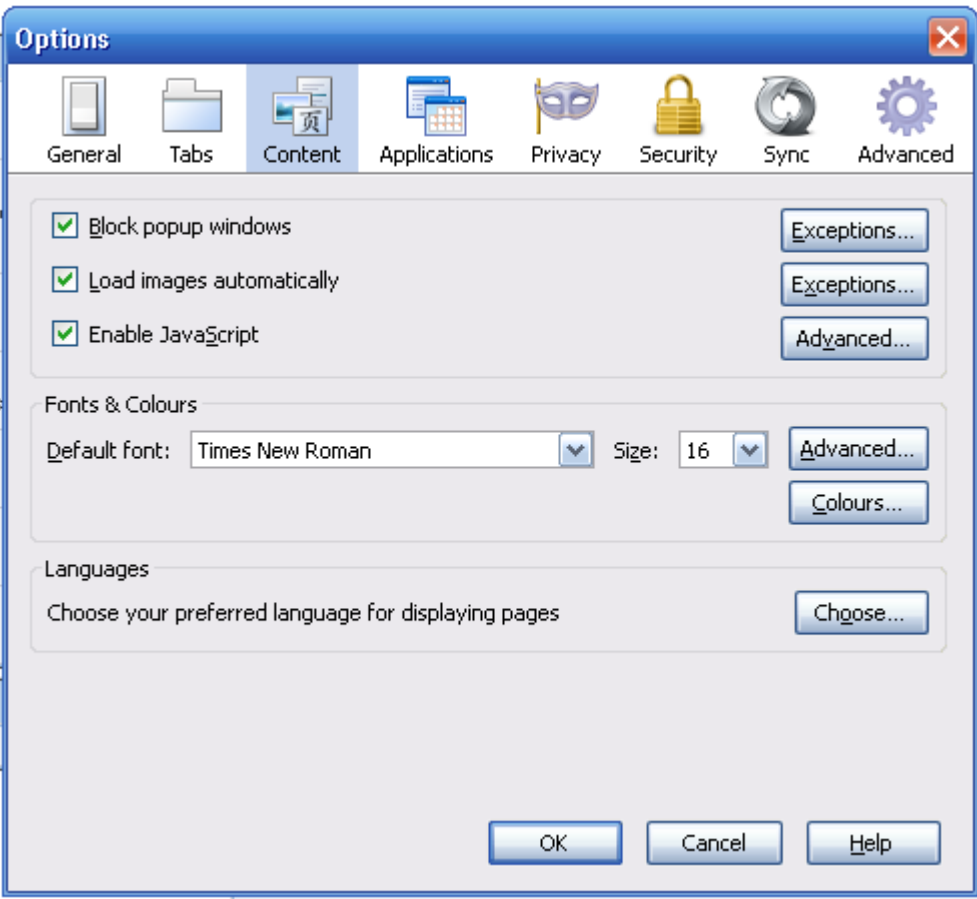
### Internet explorer version 8.0

	From the menu bar, select Tools>Internet Options
	The Internet Options window displays (see image below)
	In the Browsing History files section, select the Delete button
	

The Delete Browsing History panel displays. **Note:** Do not have "Preserve Favorites website data" selected.

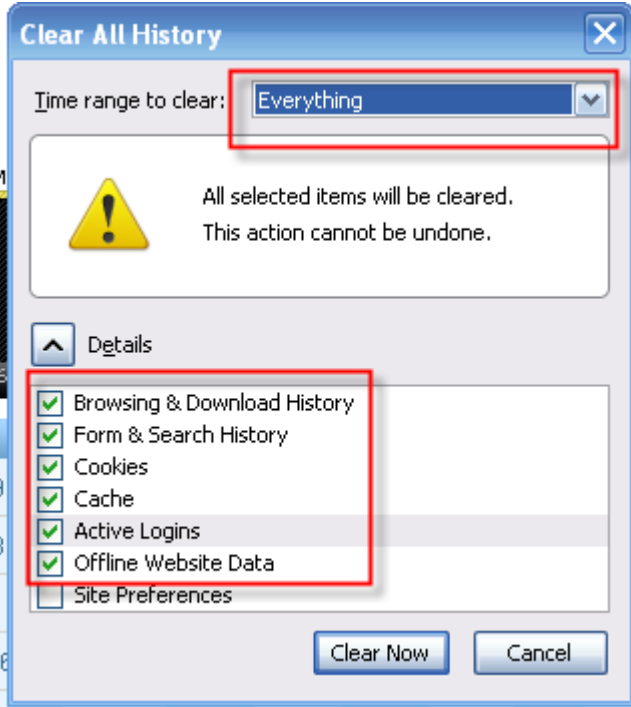


displays.

	
	<p>Select the Delete button to continue with the delete. This may take a few minutes.</p>
	<p>End procedure</p>

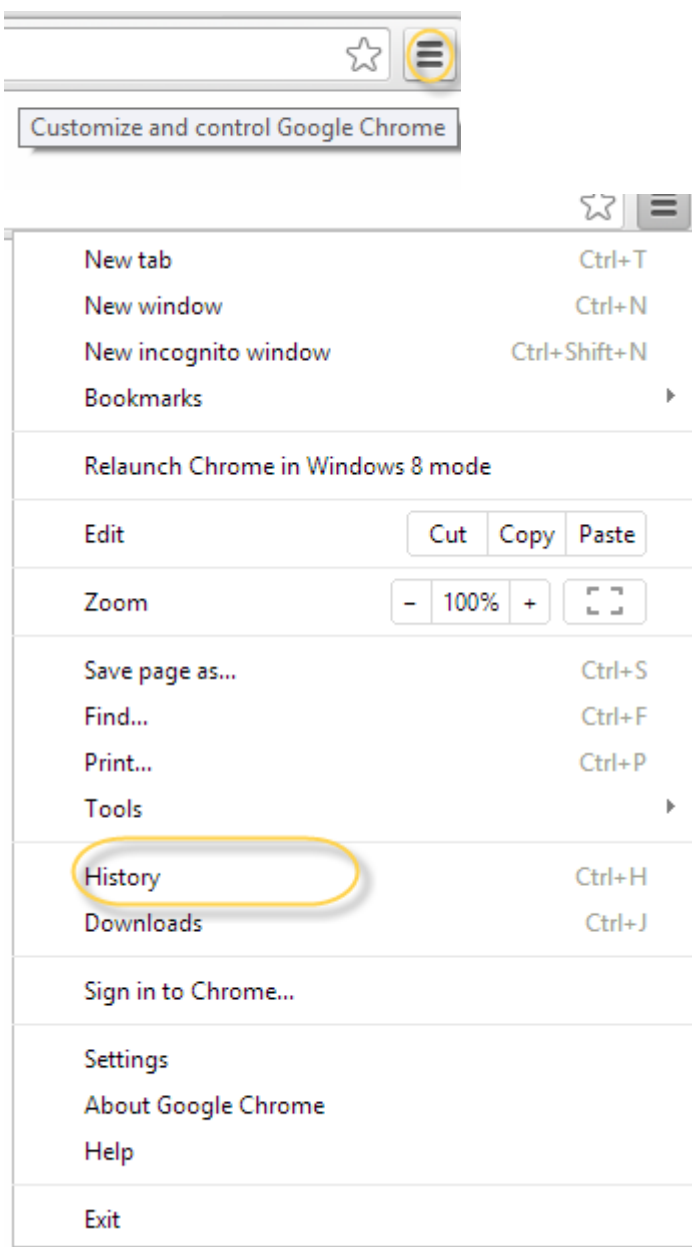
## Mozilla Firefox version 8.0.1

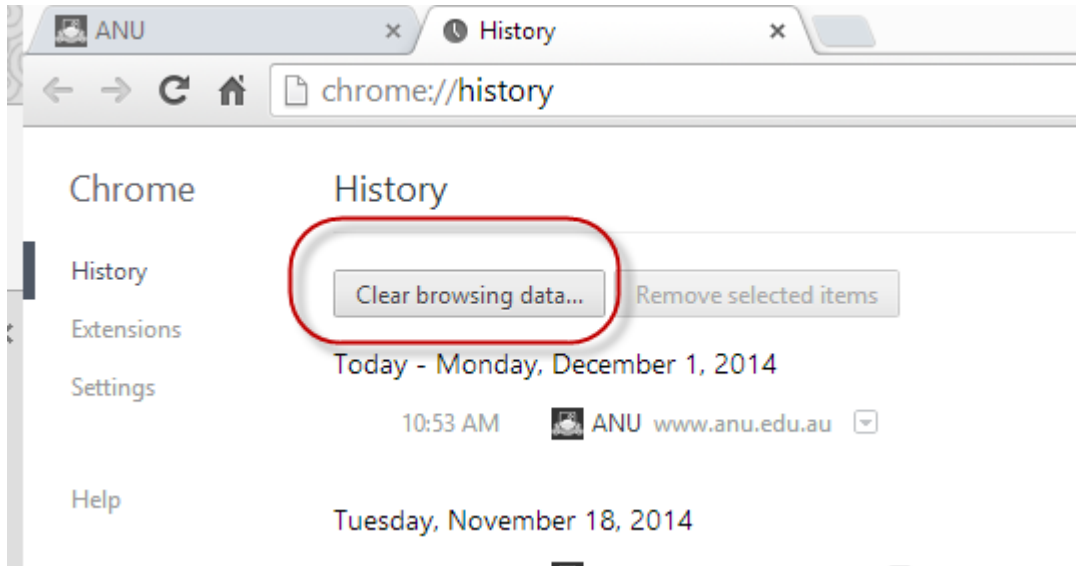
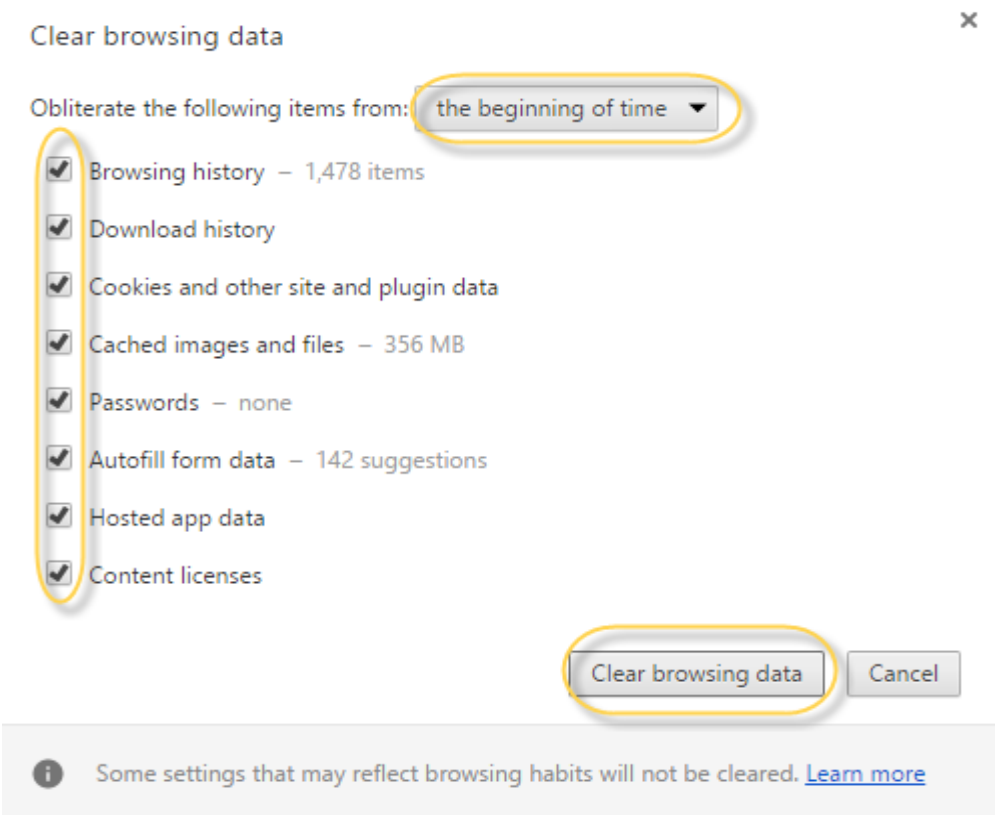
1.	From the menu bar, select Tools>Clear Recent History.
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<p>2.</p>	<p>The Clear All History window displays. It is recommended you select as indicated by in the red boxes below.</p> 
<p>3.</p>	<p>Select the Clear Now button. This process may take a few minutes.</p>
<p>4.</p>	<p>End procedure</p>

**Chrome V 31.0.1650.59**

<p>1</p>	<p>From the top right hand side, select “Customize and control google chrome” and then select history from the options</p>
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	 <p>The screenshot shows the Google Chrome menu open. The 'History' option is highlighted with a yellow oval. The menu items are: New tab (Ctrl+T), New window (Ctrl+N), New incognito window (Ctrl+Shift+N), Bookmarks, Relaunch Chrome in Windows 8 mode, Edit (Cut, Copy, Paste), Zoom (-, 100%, +, Full Screen), Save page as... (Ctrl+S), Find... (Ctrl+F), Print... (Ctrl+P), Tools, History (Ctrl+H), Downloads (Ctrl+J), Sign in to Chrome..., Settings, About Google Chrome, Help, and Exit.</p>
2	Select "clear browsing data from the history menu:

	 <p>The screenshot shows the Chrome browser's History page. The address bar displays 'chrome://history'. The left sidebar contains 'History', 'Extensions', 'Settings', and 'Help'. The main content area shows a 'History' title and a 'Clear browsing data...' button, which is circled in red. Below the button, there are two date ranges: 'Today - Monday, December 1, 2014' (with a time of 10:53 AM and the ANU website) and 'Tuesday, November 18, 2014'.</p>
3	<p>The clear browsing data box displays. It is recommended you select as indicated by in the red boxes below. <b>Note:</b></p>  <p>The 'Clear browsing data' dialog box is shown. The 'Obliterate the following items from:' dropdown is set to 'the beginning of time' and is circled in yellow. A vertical column of checkboxes on the left is also circled in yellow, including 'Browsing history - 1,478 items', 'Download history', 'Cookies and other site and plugin data', 'Cached images and files - 356 MB', 'Passwords - none', 'Autofill form data - 142 suggestions', 'Hosted app data', and 'Content licenses'. At the bottom, the 'Clear browsing data' button is circled in yellow, along with the 'Cancel' button. An information message at the bottom states: 'Some settings that may reflect browsing habits will not be cleared. <a href="#">Learn more</a>'.</p>