

Scholarly Information Services – Library Services - Business Plan 2022

The Library Services team purpose: sustained holistic improvements across the whole of scholarly support for knowledge services

1-year priorities

How we will deliver on our future state:

Critical Success Factor	Update	Q 2022	Lead	Partners	Status
1. Collections and physical infrastructure	Rectification of hailstorm damage and replacement of collection lost through water damage, rooves of both the Chifley and Law libraries to be repaired in 2022	1-4	Library Managers	F&S	In progress
	Progress plan for infrastructure storage/research centre, contribute to the planning for this storage area	1-4	Library Executive	F&S	In progress
	Increase digital collections (Press, Digital scholarship, archives, library), Library continuing to purchase digital collections	1-4	Library staff	Vendors	In progress
	Identify collection material at risk (AV) and digitise, project underway	1-2	Library staff	Vendors	In progress
	Flood replacement collection rebuilding, Flood team working on this goal, many replacement items are being purchased as digital datasets	1-4	Flood team and CML's in Chifley Library	Vendors CAD	In progress

2. Services – for a knowledge-based university	Assess university’s needs in particular for students for digital capabilities and academic competencies, ACDC review undertaken and recommendations to be implemented	1-4	ACDC team and Library staff	Academic portfolio	In progress
	Align services to graduate attributes and identify and resolve gap, working with the graduate attributes framework	1-2	Library Managers	Academic Portfolio	In progress
	Develop collections & services to support First Nations policy & program, continue purchasing titles	1-4	CML’s in all libraries	First Nations Portfolio	In progress
	Library system upgrade to meet the needs of a world class university focused on education needs - ALMA upgrade underway	1-4	CAD & CS	Vendor – ProQuest and ITS	In progress
	Expand library access to support 24x7 study at A&M Library, exploratory work underway	1-2	Assoc Dir and Senior Managers	ANU Security and the School of A&M	In progress
	Continue to improve service from feedback program including survey, regular LAC meetings, PARSA/ANUSA engagement, Insync survey plan reported on within a 6-month period	1-4	Library Executive and Senior Managers	ANUSA, PARSA and PSP	In progress
	Assess and develop projects to improve learning spaces to meet university needs, includes looking to update furniture	1-4	Library Executive and Senior Managers	F&S and ITS	In progress

3. Scholarly Communications environment/ policy	Contribute to national OA discussion with innovative Proposals, working with JSTOR and HaithiTrust	1-4	All Library staff	Research & Innovation	In progress
	Improve ANU awareness and expand programs to support OA e.g. RAP agreements are being entered into Q1 - 6 agreements underway	1-4	CAD	Portfolio	In progress
	Activities to improve accessibility of research resources, and support ANU academic's impact & engagement	1-4	CAD and CS staff	Vendors	In progress
	Contribute to UA, IARU, CAUL & Gof8 on policy issues e.g. copyright, attend meetings and contribute as required	1-4	Library Executive and Senior Managers	Research & Innovation	In progress
4. University operations	Data governance program and activities, contribute where applicable	1-4	Library Executive and Senior Managers	PSP	As required
5. Culture of professional experience	Develop skills and knowledge through Division's development plan, utilising in-house and external training and development opportunities through PDR's, work on creating SIS Symposium program	1-4	All Library staff	HR and external organisations	In progress