

# Scholarly Information Services Business Plan 2019

1-year priorities

<b>Strategies for Change:</b>		<b>Business Unit Objectives:</b>
1. Building on a Culture of Academic Excellence		1. Building a strong service culture
2. Delivering on our Unique National Responsibilities		2. Research Collections supporting world class education & research
3. Achieving Equity – Within ANU and in Society		3. Learning spaces providing high quality, safe and equity focused experience
4. Building a Culture of Collegiality and Engagement – Across and Beyond ANU		4. Digital transformation, increasing access to ANU research via open access

  

<b>Services We Must Maintain</b>	<b>Key Initiatives</b>	<b>Performance Measures</b>
Research Collection	<ul style="list-style-type: none"> <li>Rebuilding JB Chifley collection after the flood</li> <li>Participate in global partnerships for collection access</li> <li>Digitisation program (including metadata) to promote ANU research and education goals, focus on indigenous (UE3)</li> <li>Library collection deselection program to allow for rebuilding Chifley collection</li> </ul>	<ul style="list-style-type: none"> <li>Work on insurance claim and acquire replacement titles required (stage 2 of project)</li> <li>Membership of Hathi Trust</li> <li>Digitisation projects completed</li> <li>Deselection targets achieved (within 3 year plan)</li> </ul>
Research support	<ul style="list-style-type: none"> <li>Review HDR support – refresh and expand</li> <li>New support programs for digital scholarship (GE2)</li> </ul>	<ul style="list-style-type: none"> <li>Integration with HDR needs</li> <li>Data and Text mining program delivered</li> </ul>
Digital excellence	<ul style="list-style-type: none"> <li>ANU Press – implement student publishing program</li> <li>Systems to support digital innovation (GE7)</li> </ul>	<ul style="list-style-type: none"> <li>Event series on student publishing</li> <li>ILMS replacement commenced, assess publishing system needs, preservation review</li> </ul>
Learning spaces	<ul style="list-style-type: none"> <li>Design for future library and collection storage</li> <li>Expansion of student spaces and refurbished work area (Chifley)</li> <li>New spaces for digital scholarship</li> </ul>	<ul style="list-style-type: none"> <li>New library and collection proposals to CPC</li> <li>Chifley Level 1 and 2 rebuild completed</li> <li>Chifley Digital hub opened</li> </ul>
Promoting engagement and impact of research	<ul style="list-style-type: none"> <li>Increase open research resources in repository (ST1, ST4)</li> <li>Increased impact through ANU Press (ST1, ST4, GE2)</li> </ul>	<ul style="list-style-type: none"> <li>Automated workflows, no. of downloads</li> <li>Assess impact measures and options, no. of downloads</li> </ul>
Developing a culture of professional excellence	<ul style="list-style-type: none"> <li>Feedback culture use to implement service culture improvements including Insync survey, meetings with ANUSA, PARSA and LAC</li> <li>All staff have feedback to assist culture that promotes excellence</li> <li>Inspire and develop staff incl. SIS Symposium, Planning sessions</li> </ul>	<ul style="list-style-type: none"> <li>Active feedback and staff engagement</li> <li>All staff have PDRs</li> <li>Workforce plan implemented</li> </ul>
Policies	<ul style="list-style-type: none"> <li>Open access policy and procedures revitalised</li> </ul>	<ul style="list-style-type: none"> <li>Policy and procedures revised</li> </ul>