

# Scholarly Information Services Business Plan

1-year priorities

<b>Strategies for Change:</b>		<b>Business Unit Objectives:</b>
1. Building on a Culture of Academic Excellence		1. Building a strong service culture
2. Delivering on our Unique National Responsibilities		2. Research Collections supporting world class education & research
3. Achieving Equity – Within ANU and in Society		3. Learning spaces providing high quality, safe and equity focused experience
4. Building a Culture of Collegiality and Engagement – Across and Beyond ANU		4. Digital transformation, increasing access to ANU research via open access

  

<b>Services We Must Maintain</b>	<b>Key Initiatives</b>	<b>Performance Measures</b>
Research Collection	<ul style="list-style-type: none"> <li>Develop collections – archives and library with major project on Chifley flood replacement - to support ANU</li> <li>Open educational resources to support teaching activities</li> <li>Digitisation program (including metadata) to promote ANU research and education goals, focus on indigenous (UE3)</li> <li>Library collection deselection program giving new student spaces</li> </ul>	<ul style="list-style-type: none"> <li>Collections acquired</li> <li>Use of collections (digital and print)</li> <li>Completion of projects to digitise theses, newspapers and archives collections</li> <li>Deselection targets achieved (within 3 year plan)</li> </ul>
Research support	<ul style="list-style-type: none"> <li>Review program to support PhD students, particularly publishing</li> <li>Review Digital competencies/IL activities for students to provide integrated program (GE2)</li> <li>Digital Management Plan, through implementing DMP Tool</li> </ul>	<ul style="list-style-type: none"> <li>Revised PhD program</li> <li>Integrated student literacy program</li> <li>DMP tool implemented</li> </ul>
Digital excellence	<ul style="list-style-type: none"> <li>ANU Press – review student publishing needs</li> <li>Develop IT future pathway (GE7)</li> </ul>	<ul style="list-style-type: none"> <li>Proposal to Advisory Committee</li> <li>Overarching goals identified</li> </ul>
Learning spaces	<ul style="list-style-type: none"> <li>Ensure safe spaces</li> <li>Plan for the future library</li> <li>Increased support for learning through opening Hancock Library 24 x 7</li> </ul>	<ul style="list-style-type: none"> <li>Work with PARSAs, ANUSA and Respectful Relationship Working Group</li> <li>Contribute to proposal</li> <li>Hancock Library open 24 x 7</li> </ul>
Promoting engagement and impact of research	<ul style="list-style-type: none"> <li>Increased visibility of ANU research through repository (ST1, ST4)</li> <li>Increased visibility of ANU research through ANU Press (ST1, ST4, GE2)</li> </ul>	<ul style="list-style-type: none"> <li>redeveloped website, number of downloads</li> <li>redeveloped website, number of downloads</li> </ul>
Developing a culture of professional excellence	<ul style="list-style-type: none"> <li>Feedback culture use to implement service culture improvements including Insync survey, meetings with ANUSA, PARSAs and LAC</li> <li>All staff have feedback to assist culture that promotes excellence</li> <li>Clear expectations by clients</li> <li>Inspire and develop staff incl. SIS Symposium</li> </ul>	<ul style="list-style-type: none"> <li>Insync survey and action plan</li> <li>All staff have PDRs</li> <li>Update website statements about service</li> <li>Workforce plan implemented</li> </ul>

Policies

- Open access policy and procedures revitalised, thesis procedure developed
- Policy and procedures revised