## Scholarly Information Services Business Plan

### 1-year priorities

<table>
<thead>
<tr>
<th>Strategies for Change:</th>
<th>Business Unit Objectives:</th>
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<tr>
<td>1. Building on a Culture of Academic Excellence</td>
<td>1. Building a strong service culture</td>
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<td>2. Delivering on our Unique National Responsibilities</td>
<td>2. Research Collections supporting world class education &amp; research</td>
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<td>3. Achieving Equity – Within ANU and in Society</td>
<td>3. Learning spaces providing high quality, safe and equity focused experience</td>
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<td>4. Building a Culture of Collegiality and Engagement – Across and Beyond ANU</td>
<td>4. Digital transformation, increasing access to ANU research via open access</td>
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### Services We Must Maintain

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<tr>
<th>Services We Must Maintain</th>
<th>Key Initiatives</th>
<th>Performance Measures</th>
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| **Research Collection**   | • Develop collections – archives and library with major project on Chifley flood replacement - to support ANU  
                          • Open educational resources to support teaching activities  
                          • Digitisation program (including metadata) to promote ANU research and education goals, focus on indigenous (UE3)  
                          • Library collection deselection program giving new student spaces | • Collections acquired  
                          • Use of collections (digital and print)  
                          • Completion of projects to digitise theses, newspapers and archives collections  
                          • Deselection targets achieved (within 3 year plan) |
| **Research support**      | • Review program to support PhD students, particularly publishing  
                          • Review Digital competencies/IL activities for students to provide integrated program (GE2)  
                          • Digital Management Plan, through implementing DMP Tool | • Revised PhD program  
                          • Integrated student literacy program  
                          • DMP tool implemented |
| **Digital excellence**    | • ANU Press – review student publishing needs  
                          • Develop IT future pathway (GE7) | • Proposal to Advisory Committee  
                          • Overarching goals identified |
| **Learning spaces**       | • Ensure safe spaces  
                          • Plan for the future library  
                          • Increased support for learning through opening Hancock Library 24 x 7 | • Work with PARS, ANUSA and Respectful Relationship Working Group  
                          • Contribute to proposal  
                          • Hancock Library open 24 x 7 |
| **Promoting engagement and impact of research** | • Increased visibility of ANU research through repository (ST1, ST4)  
                          • Increased visibility of ANU research through ANU Press (ST1, ST4, GE2) | • redeveloped website, number of downloads  
                          • redeveloped website, number of downloads |
| **Developing a culture of professional excellence** | • Feedback culture use to implement service culture impartments including Insync survey, meetings with ANUSA, PARSA and LAC  
                          • All staff have feedback to assist culture that promotes excellence  
                          • Clear expectations by clients  
                          • Inspire and develop staff incl. SIS Symposium | • Insync survey and action plan  
                          • All staff have PDRs  
                          • Update website statements about service  
                          • Workforce plan implemented |
| Policies | Open access policy and procedures revitalised, thesis procedure developed | Policy and procedures revised |