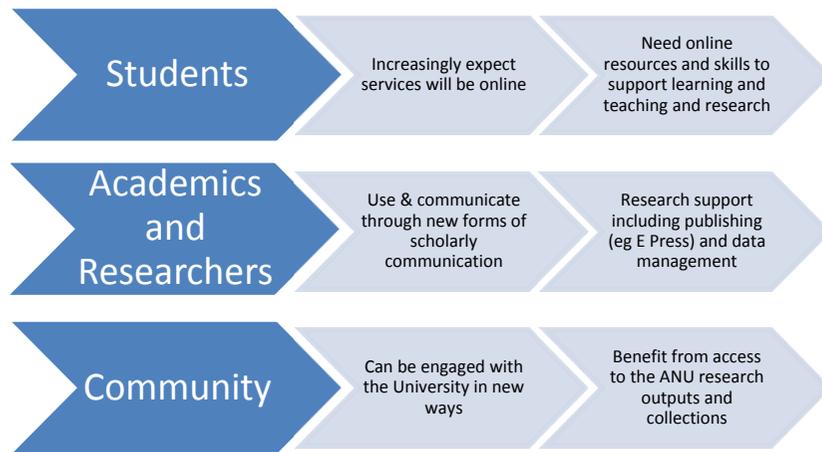


LIBRARY plan 2013

Context

The Library aims to support ANU by 2020's goals of excellence in research and education and the University's role as a national policy resource.



Services offered

At a high level the following activities are core services:

- Access to information resources and library services: collection of approximately 2.4 million titles and over 60 million e-resources including articles;
- Support for scholarly publishing ANU E Press and a Repository providing open access;
- Archives – national archive of business and labour plus University records and archives.

Finances

	2012	2013 budgeted
Total Income	21,494,690	21,234,253.63
Total Expenditure	22,169,658	23,885,177.88
Carry forward		1,604,957.04
Current Year Operating Result	(674,968)	(514,140.09)

DRAFT VERSION: 6 March 2013

Strategic Goal 1. Supporting excellence in research.

ANU is a Research intensive university

The Library assists by:

- providing access to information resources and services through the Library,
- hosting nationally recognised collections that support research including the Noel Butlin and Pacific Archives and Asian collection (which in conjunction with the National Library of Australia's collection forms the most significant Australian collection for research),
- supporting scholarly publishing and access to ANU research through the E Press and repository
- providing a research skills development program,
- Collaborating with research support areas and programs across the university.

Actions	Outcome	Measures	KPIs	Accountability and partners
Ensure visibility of and access to nationally significant collections	Collections contribute to the national research produced by ANU researchers and students ANU known for its national research resources.	<p>New collection agreement with the National Library by the end of 2013.</p> <p>Recognition of nationally significant collections by scholars.</p> <p>Implementation of online access to series records of the Noel Butlin collection June 2013.</p> <p>Project for better access to the ANU and National Library's Asian collection.</p>	<p>Agreement signed.</p> <p>95% series records online.</p>	University Librarian Archivist
Support ANU research themes and target e-Research activity.	<p>Collections and services that support research including research skill programs match research needs of the University.</p> <p>Support e-Research at ANU including through policy and service development.</p>	<p>Collection meets needs of researchers – subject library committees agree to expenditure proposals.</p> <p>Research skill program supports research needs including targeted programs offered as part of college and Research Training initiatives.</p> <p>E-Research support – participate in ANU Data Commons initiative, participate</p>	<p>Collection use: loans and electronic use</p> <p>Attendance at online and face to face sessions training sessions. Use of training resources.</p>	<p>University Librarian Associate Director, Information Services Archivist</p> <p>Partnerships with: Director Research Training Director Research Services Registrar Student Services</p>

		as a member of the ANDS project and participate in e-Research Working Group. Support e-Research through knowledge programs (including program on understanding research impact) for researchers including higher degree researchers.		
Increase access to ANU research and support for publishing of research.	<p>ANU research outputs managed for open access and compliance with funder policies.</p> <p>Contribution to recognition of ANU research, particularly impact.</p> <p>E Press recognized as world class publisher.</p>	<p>Increase availability of ANU research outputs to the community through increasing participation in the open access repository.</p> <p>Increase awareness of the community of the availability of ANU research.</p> <p>Develop E Press with high quality content and promotion.</p>	<p>Number of items in open access repository.</p> <p>Use of repository.</p> <p>Published titles.</p> <p>Impact.</p>	<p>University Librarian Manager, E Press and Repository</p> <p>Partnerships with: Director Research Training Director Research Services</p>

Strategic Goal 2. Supporting excellence in teaching.

A key goal for ANU is that the University will be known for its educational excellence. Educational excellence means the provision of high-quality curriculum and approaches to learning and teaching.

The ANU student experience is characterised by an emphasis on research-led education, flexible education and online education. It is vital that the library connect with not just currently delivered education but works in partnership with teaching staff in the new directions of ANU education.

The Library aims not just to support teaching but to inspire students to achieve within the university and in their future careers.

Actions	Outcome	Measures	KPIs	Accountability and partners
Provide collections that inspire students and support research led education.	Collections that are relevant to education at ANU, particularly digital resources that are research related such as Noel Butlin Archive and original research materials.	Digitisation policy/guidelines agreed. Digitisation program implemented, initial priority theses collection. Research with students and teaching staff on relevance of collection.	Collections size Number of research resources (including theses) digitised Collection use.	University Librarian Archivist Associate Director, Information Services
Easy, effective access to information resources.	Website that supports easy access and effective to collections. Database for Noel Butlin Archive launched, providing online access to collection records for the first time. Inter-library loan requests available via self-service with speedier, more effective interlibrary loans/document supply for clients.	New website implemented. Database launched Inter-library loan software (VDX) implemented.	Use statistics Use statistics	University Librarian AD (Information Services) Archivist
Services that support students implementing the ANU future research framework and changed needs.	Provide extended access to learning spaces within the Chifley, Hancock and Law Libraries. Ensure research and	Chifley, Hancock open 8am-midnight in semester times. Law extended hours to midnight 5 weeks per semester. Current research and	Hours opened Relevance of research skills	University Librarian AD (Information Services) Manager, E Press and Repository Partnerships with: DVC (A)

	information skills program supports the ANU future researcher framework.	information program revised to meet the future researcher framework. Changes implemented in 2013.	program (participation)	
Increase open access resources published by ANU staff and researchers for education.	Online textbooks offered through ANU E Press.	eTextbooks publishing model agreed and implemented.	Number of e-Textbooks Use	University Librarian Manager, E Press and Repository Partnerships with: DVC (A)

Strategic Goal 3. Enhancing ANUs profile and reputation through contribution to national policy research.

ANU's aim to develop a clear leadership position in contributing to public policy formulation and debate can be supported by the Library's work in providing open access to research – publications through E Press and research outputs through the Digital collections (repository) and national research infrastructure.

The Library's role in providing publishing (including repository) services is a partnership with colleges and centres. In addition to contributing to policy research a preservation infrastructure is provided that can be efficient and effective. Presently there are a number of repositories and software solutions across the university.

Challenges include the emergence of a need to support research data management and access as well as to ensure that systems reveal ANU research in a manner that gives high visibility.

Collaborative promotion of ANU research outputs will provide for greater engagement of the Library with researchers.

Actions	Outcome	Measures	KPIs	Accountability and partners
Provide effective access to ANU research through increasing participation and impact of research held in the repository and published by the E press.	Increased community, particularly government and parliamentary awareness of and use of ANU research.	Contents and use of collection Thesis digitisation program achieves online release of all 1950s theses.	Repository size E Press number of titles Number of Theses digitised Use.	University Librarian Manager, E Press and Repository
Develop relationships with colleges, schools and centres to increase awareness of ANU E Press and open access repository and increase effectiveness of community access.	Communications program with colleges, schools and centres. Compliance with ANU Open access policy, ARC and NHMRC policies.	Increase in coverage of research from colleges, schools and centres ANU E Press and open access repository.		University Librarian Manager, E Press and Repository
ANU Library recognized as a national resource, particularly in collaboration with National Library of Australia.	Visibility of collection and services.	Grant application developed to give greater visibility of Asian collections (ANU and NLA) and access to full text material (E Press, repository) Successful 50 th anniversary program.		University Librarian AD (Information Services) Branch manager Menzies Library
National library leaderships through active participation in university library communities.	Recognition of strength of ANU collections and leadership.	Contribution to meetings, conferences and activities including ALIA, Group of 8, IARU and EdX librarians groups.	Presentations and papers.	University Librarian AD (Information Services) Manager, E Press and Repository

Strategic Goal 4. People, policy and processes.

People, policies and processes are the basis for the delivery of the Library's services to support the goals of the University. The Administrative review of the Library in 2012 provided recommendations that will establish clearer governance and more effective management of resources.

Effective and enabling systems and management support that capture research performance data are essential to inform the University planning process, in ensuring all research is accurately reported, and in ensuring compliance with legislation.

Actions	Outcome	Measures	KPIs	Accountability and partners
Effective governance	Clear reporting structure including new Library Strategy Committee and review of subject committees	Terms of reference for Library Strategy Committee agreed and committee commences Paper to Library committee on Subject Advisory Committees (2013)		University Librarian DVC (R) EDAP
Effective staffing supported with planning for future library skill needs	Workforce plan developed and implemented New SOE scheme aligned to business plan and future need strategy. Self-service ethos incorporated in all planning and changes to service delivery.	Workforce plan developed. Planning implemented in SOEs More effective services		University Librarian HRS (Belinda Day) AD (Information Services)
Effective support with equipment, particularly IT equipment and good asset management.	Equipment needs and asset plan developed and funding model agreed.	IT equipment plan Capital asset plan.		University Librarian CIO
Cost efficient workflows and system support.	Collection processing review by Wade and Henderson. New system (Sierra) implemented July 2013. Improvements to online systems for E Press (eView	New more cost effective workflows. New system implemented. eViews migrated		University Librarian CIO

	migration to Word Press)			
Establish integrated service area combining existing E Press and repository.	Proposal developed, consultation occurs. Plan implemented.	New section implemented (30 June)		
Knowledge management approach implemented that provides for greater effectiveness and efficiency.	Records management system implementation commences	UniDocs technically implemented and roll out commenced.		