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LIBRARY ACHIEVEMENTS 2013

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AUSTRALIAN NATIONAL UNIVERSITY LIBRARY ACHIEVEMENTS 2013

During 2013, The Australian National University (ANU) Library delivered a wide range of ongoing services and innovative projects to support the development of collections and scholarly publishing, and provide improved access to a wide range of scholarly resources.

Key statistics

Library visitors

- > 1,255,280 visitors to Library and Archives

Collection use

- > 270,028 physical items
- > 2,778,343 online items

Collections

- > 449,974 ebooks
- > 99,622 ejournals

ANU E Press

- > Now have published over 500 titles
- > 893,266 titles read in 2013

Digital collections (open access repository)

- > Over 9,000 ANU research outputs and digitised collection items
- > 149,728 uses in 2013





Reviews

2012 Administrative Review

The ANU Library continued to implement the recommendations of the 2012 Administrative Review. One recommendation still to be implemented is the formation of a Library Strategy Committee, as a sub-committee of the Academic Board. It is expected that this will be completed in 2014.

Review of Library technical services operations

An external review of Library technical services operations was undertaken in March 2013, and a total of 49 recommendations made. Staff will soon complete the implementation of all recommendations, with 21 recommendations already complete. Of the remaining 28 recommendations, four are awaiting the completion of rewritten or newly created guidelines/procedures; one is awaiting action by Information Technology Services (ITS); four require more in-depth discussion; three will be reviewed in the 1st quarter of 2014, and the remaining 16 are ongoing with various aspects that need to be finished before the recommendation can be completed.



Major achievements for 2013

ANU E Press

- > Over 60 titles published in 2013
- > Over 910,159 downloads
- > 4,514 Print on Demand Sales
- > 15 book launches including books authored by Barry Jones and Ian Chubb
- > ANU eText was established to provide ANU academics the chance to digitally publish their textbooks for open access distribution
- > Books are now available through Books on JSTOR and OAPEN, and an agreement has been signed with Knowledge Unlatched, which will commence in early 2014
- > First enhanced ePub launched (<http://epress.anu.edu.au/titles/humanities-research-journal-series/volume-xix-no-3-2013>)

Digital Collections

- > 640 theses were added to the repository.
- > 324 publications were added to the repository.
- > Collaboration with the Research Services Division and Colleges to promote Australian Research Council and National Health and Medical Research Council revised requirements regarding research outputs.
- > Collaboration with Australian Open Access Support group to host the 2013 International Open Access Week Panel Discussion.



Collections

Due to investing in US dollars early in the year all normal purchases and serial renewals occurred within the allocated budget. Purchasing in 2014 will be tighter because of foreign exchange rates falling.

Major collections acquired and processed included:

- > The Barry Carr collection (fully processed – acquired by ANCLAS).
- > A significant component of the collection donated by Professor Wu.
- > A donation from the Swedish Embassy.

In addition, the following collection work occurred:

- > Catalogued the National Centre for indigenous Studies collection.
- > Completed cataloguing Law honours thesis.
- > Cleared the backlog of theses – thanks to Document Supply Staff, the after-hours staff, Paul Pretor and Tessa Piagno.
- > Commenced the digitisation of ANU Theses – project between the Menzies Library (DSS), ANU Printing and Digital Collections.
- > Added records for 84,000 Apabi eBook items donated by Xi Jinping to the Australian Centre of China in the World - Hongli and Paul Pretor have undertaken this project very successfully – the records are now searchable in the ANU Library catalogue.
- > Law Library staff assisted the College of Law in identifying, culling and reordering the staff library. The end result was very positive and the collection has been downsized and is much more accessible.

Noel Butlin Archives Centre accessions in 2013 included:

- > Australian Manufacturing Workers' Union records and predecessors including the Printing and Kindred Industries Union.
- > Construction Forestry Mining and Energy Union, SA branch records.
- > Manchester Unity Independent Order of Oddfellows, records of NSW branches including minute books and membership records.
- > Further maps from the Australian Agricultural Company.

University Archives transfers included:

- > Minutes and agenda papers of the ANU Academic Board, ANU Research Committee and the ANU Education Committee from Corporate Governance and Risk.
- > Department of Zoology photograph album.
- > ANU College of Law.
- > Emeritus Professor David Marr, Vietnamese research collection.

Pacific Research Archives transfers included:

- > Professor Brij Lal, historian.
- > Ron May, economist.
- > Dr Bronwen Douglas.
- > Dr Shirley Baker, missionary.
- > Dr Sue Holzknecht, linguist, PNG field notes.
- > Dr John Baker, Tongan Government economist .
- > Jim Sinclair, PNG patrol reports collection.
- > Margaret Tedder, botanist.
- > Anthropologists Dr Michael Young and Dr Michael Monsell Davies.
- > Further papers from Professor Gerard Ward.

Noel Butlin Archives Centre collections processed include:

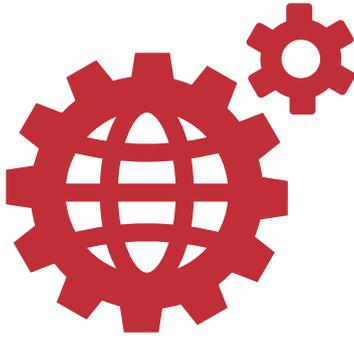
- > Stock Exchanges of Melbourne, Hobart, Brisbane and Adelaide.
- > Companies - McEwan's Limited and HB Selby Pty Ltd.
- > Unions and organisations - the Federated Confectioners' Association of Australia, The Professional Divers' Association of Australasia.
- > The Australian Government Senior Executive Association.
- > The Australian Federation of Business and Professional Women; and papers of Dr Wendy Brazil and Professor Noel Dunbar.

ANU Archives collections transferred to acid-free boxes:

- > Collections of the Federation of Scientific and Technical Workers.
- > Undertakers' Assistants and Cemetery Employees Union of Australia.
- > The Australian Postmasters' Association.
- > The Seamen's Union of Australia.
- > The Federated Engine Drivers' and Firemen's Association.
- > The National Union of Workers, the Professional Officers' Association and the Bank Employees' Union.

ANU Archives items digitised for preservation and access included:

- > 150 audio tapes including oral history interviews with former ANU staff.
- > Material from the Women's Studies Program, 1976 – 1982.
- > Lectures by Xavier Herbert, Gough Whitlam, Dr Nugget Coombs, Professor John Mulvaney and Professor Robin Gollan among others.
- > Three films: the opening ceremony for the RG Menzies Building in 1963, an interview with Sir Mark Oliphant about the Howard Florey Memorial Fund in 1969, and the 53rd Morrison Lecture delivered by His Holiness the 14th Dalai Lama in 1992.



Systems

A large number of systems were introduced or upgraded in 2013.

Archives' Database

The Archives' database is now available online. It went live in April and included descriptions and authority records for the creators of all Noel Butlin Archives Centre (NBAC) deposits and Australian National University Archives (ANUA) series. There are currently 1,850 descriptions of deposits and series and 1,250 authority records. The availability of additional funding has provided the opportunity to work with the software developers to undertake some small changes to the database to better suit our collection. Entry of database items continues with about 50 per cent of ANUA lists and just over 10 per cent of NBAC lists entered at this stage.

New Library management system

The Library's management system has been upgraded to provide improved technical services. The upgrade to Sierra was completed in July, replacing Millennium, which had been in use since 2001. Sierra includes similar functionality as Millennium but is more flexible and also more compatible with other current generation software. This project was ably led by project Manager, Kathy Collier, and there were several teams addressing issues including circulation, acquisitions, cataloguing and reference.

Introduction of VDX

Automation was introduced for interlibrary lending and document supply, following the implementation of OCLC's VDX system, which streamlines requesting and supplying activities. This has resulted in improved turnaround time for requests from ANU clients.

Dropbox

Dropbox was rolled out to deliver ArticleReach requests.

Library-wide Wiki

LibKey was introduced as a Library-wide wiki to support reference services. It is to be the main form of communication to staff providing reference services.

Electronic Records Management System (ERMS)

Planning was undertaken in 2014 for the implementation of an Electronic Records Management System (ERMS) for all areas of the University including investigation of options for digitising staff and student files. Consultation was undertaken with many areas on the Business Classification Scheme (BCS), the words that are used to classify records. The revised BCS is now being used to title all official paper files and will be used to classify documents in the new system.



Client services

Online and 'how to' guides

A range of new online and 'how to' guides were created including:

- > [Bibliometrics and citation tracking.](#)
- > [Finding books and more — ANU Library Catalogue.](#)
- > [Finding journal articles and more.](#)
- > [Finding theses.](#)
- > [Topic analysis.](#)
- > [Using Google scholar from off-campus.](#)
- > [How to use NVivo.](#)
- > [EndNote.](#)
- > [WebBridge.](#)

Opening hours and staffing

During 2013, the Chifley, Hancock and Law Library branches offered extended opening hours (8.30am till midnight) from Monday to Thursday. Staffing changes were made, with a security officer working replacing Library staff from eight in the evening through to midnight. These staffing arrangements will continue in 2014.

Earlier opening hours on Sunday will be trialed in 2014.

Personal Library Service

A Personal Library Service has been developed and is currently being trialed with research students. The service aims to provide research students with a contact person in the Library at the beginning of their research, to facilitate a streamlined and timely connection with information resources relevant to their research.

Chifley Library foyer refurbishment

The foyer in Chifley Library was refurbished during the December and January non-teaching period (2013/14). The refurbishment was a high-quality infrastructure upgrade that will help the Library deliver services that foster excellence in research and education across the University. The refurbishment included a new one-to-one reference desk for research consultations, and over 100 square metres of additional learning space including additional Fast Lane computers and collaborative learning spaces.

Single Information Desk

Hancock and Menzies Library branches will move to single Information Desk in 2014. The intention is to provide the best possible service while making maximum use of our reduced staffing level.

Refurbishment of Disability Services Centre Resource Room

The Disability Services Centre Resource Room in Chifley Library was re-opened after very significant refurbishment and upgrading of technology.



Events

Celebrating R.G. Menzies Library 50th Anniversary

A number of events and exhibitions were held throughout 2013 to celebrate the 50th anniversary of the R.G. Menzies Library, which was declared open by Her Majesty Queen Elizabeth II on 13 March 1963.

The official anniversary event was attended by over 100 people, and speeches were given by Vice-Chancellor Professor Ian Young AO; Imogen Mathew, Postgraduate and Research Students Association (PARSA) and Elizabeth Henderson, granddaughter of R.G. Menzies.

Two wonderful exhibitions—*50 years of ANU and the University Library* and *Treasures of the ANU Library* and were held, as were two public lectures, one by Amy Guthrie, ANU Heritage Office, and one by Professor Geremie R Barné, Centre Director,

Australian Centre on China in the World. The [Menzies 50th celebration page](#) on the ANU Library website reveals many wonderful facts and stories about the Library.

Thanks to Rebecca Wong, Branch Manager, Menzies Library; the exhibition production team which included Deveni Temu, Amy Chan, Darrell Dorrington, Imogen Ingram, Emily Rutherford, Margaret Avard, and the Communications team; Katherine Pierce, Communication and External Liaison Office; Facilities & Services; Teaching & Learning Commons Support Service (formerly Space Services), and staff from the Library and Noel Butlin Archive for all their outstanding contributions.

The Menzies 50th anniversary celebrations won the Strategic Communication and Public Affairs (SCAPA) innovation award for the official anniversary event last. Special thanks to Rebecca Wong; Menzies Library staff; Library Communications, and many staff from other branches who assisted in the event.



Staffing

Heather Jenks was appointed to the Associate Director, Information Services position in the Library in February. Heather is a very experienced librarian who has held a number of senior appointments in university libraries.

Anne Lahey was appointed to the position of Manager, Digital Scholarly Communications in May, from her previous position at James Cook University.

Many Library staff have made an outstanding contribution over many years. We particularly recognise the following staff who retired in 2013: Cheryl Bowman, Natalie Burgoyne, Serena Chew, Carolyn Cody, Kathy Collier, Darrell Dorrington, Linda Elford, Peter Fock, Iriana Hansen, Shirley Johns, Arvind Kalia, Marie Knight, Varunee Kritcharoen, Brygita Luton, Rhonda

McMaster, Thanh Nguyen, Carol Petersen, Tessa Piagno, Patsy Sheather, Magda Sitsky, Margaret Smith, Ailsa Solley, Toshio Takagi, Jeanine Van Kampen.

Staff achievements

Jacinta Cloney completed her Bachelor of Information Studies Tracey Cunningham won the Zenith Postgraduate Information Studies Prize for her outstanding achievements throughout her study at Charles Sturt University.

A number of Asia Pacific staff members participated in library booths at the Japanese Studies Association of Australia conference, and the biannual Korean Studies Association of Australia conference at the ANU.