

Digital Aspirations & Capabilities

As we transform our digital capabilities and deliver fast, responsive and frictionless experiences to our community, we will do so according to our values and our principles – making our destination uniquely human-centred and human scale.

Our digital aspirations and capabilities, driven by the **ANU 2025 Strategy**, are:



Firm foundation (people, process, information and technology) which is secure, future proofed and continues to support and enable future research, learning and teaching and operational digital needs.

- A **revitalisation and modernisation of our core applications** for our student, learning, research and operational systems. Our systems are accessible, intuitive and easy to use.
- We have created **flexible and evolving platforms on which to build** a multitude of innovative and globally leading services that support the full academic and research lifecycles. Our platforms are built and defined by our digital capabilities – our people, processes, information and technology that enables the evolution and operation of our cutting-edge digital services.
- In our future, we have turned deficiencies into strengths with **flexible best-of-breed solutions** that have been integrated within our platforms and deliver streamlined digital services across research, learning and teaching and our operational environment.
- We have a **digitally literate community** which is able to engage with confidence, in a secure way and be innovative in the use of our digital environment to meet their research, learning and teaching and operational digital needs.



A **personalised experience** in which digital services are human-centred and co-designed with those who use them.

- We have made our digital ecosystem **accessible to our communities and empowered them to evolve it**. We are a university that crafts technology to our needs, and that understands how we can use it to develop the best of our human traits and ambitions and to further our collegiality.



Connected environments in which digital compliments and extends the physical campus experience, strong digital business solution platforms deliver flexible and scalable services, and enable seamless collaboration between colleagues, students and communities.

- **Integration and coherence**. We have absorbed and integrated what were the fragmented edges of our digital ecosystem. We aim to enable our core systems to exchange information seamlessly with each other, with other ANU and partner systems, and with integrated data environments that provide the insights and analysis we need to excel as a university.
- **Ongoing contribution to others**. Our digital future is one in which ANU plays a leading role in sharing digital capabilities with higher education, government and civil society globally. In our future, we are not only delivering world-class services for our own needs, but we are giving back our knowledge and experience to enhance digital capability within institutions everywhere.



Through investment in data, technology, and people we have created a **culture of data-driven insights and decision-making** that is embedded into our processes.

- We have **connected data silos**, nurtured the quality of information assets and secured them according to privacy and other needs.
- We have empowered our community and our partners to invent and create through the **provision of data**.

