

DIGITAL AND SERVICES GOVERNANCE

- Portfolio
- Programs
- Projects and Products

September 2022



Australian
National
University

Proposal based on P3O model:

- **Portfolio** - focused on increasing the effectiveness and efficiency across multiple projects and programmes with independent objectives but with a shared or collective benefit profile
- **Programs** – a collection of thematically similar projects that are highly interdependent and focused at similar user/customer segment
- **Projects and/or Products** – the effort required to deliver a tangible outcome in a specific service line or process

Approved by Senior Management Group 31 March 2022



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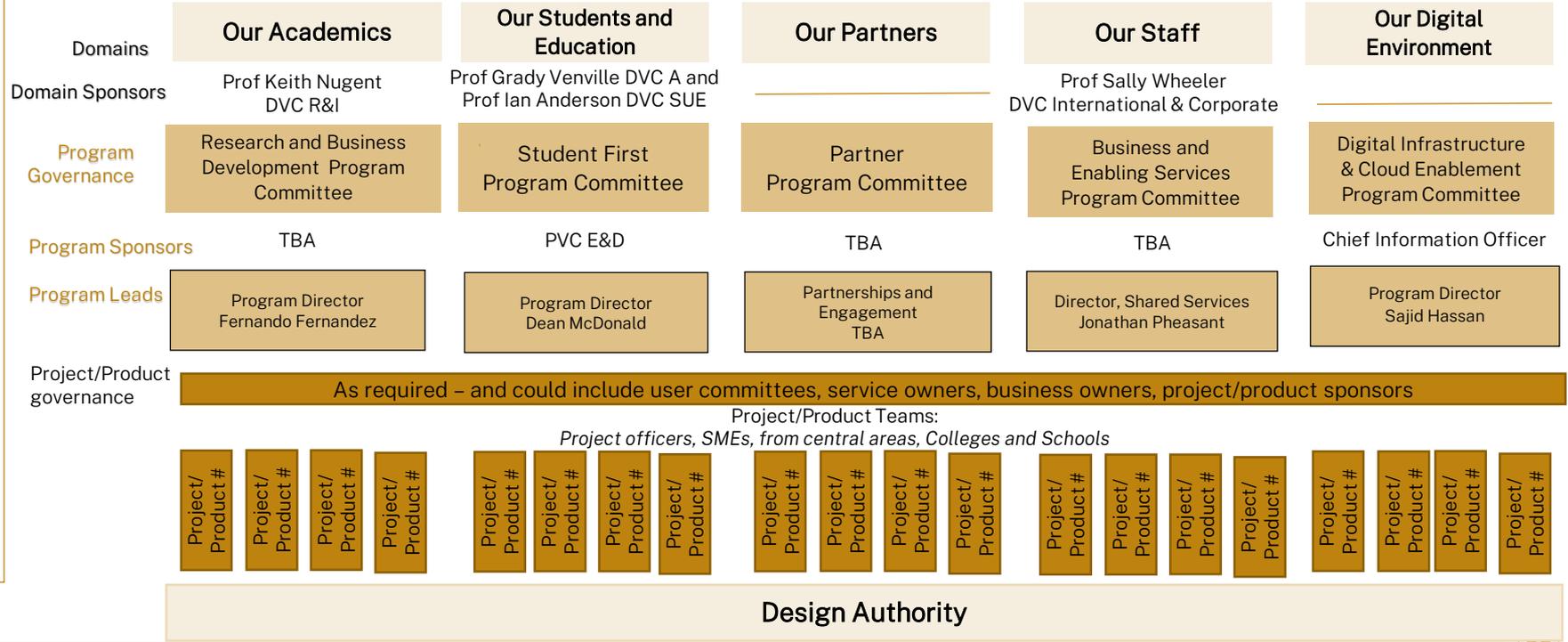
Digital and Services Governance

Lead Governance

Digital and Services Strategy Board

Members: External Chair, DVC (R&I), DVC (A), DVC (SUE), DVC (I&C), 1 x HASS Senior Rep, 1 x STEM Senior Rep, 1 x College General Manager
 In attendance: CFO, CIO, CISO, PVC E&D, Director PSP, Director Shared Services, P30 Director (TBA)

Digital and Services Strategy Director



Details

Supported by Service Solutions

Digital and Services Strategy Board
 Members: External Chair, DVC (R&I), DVC (A), DVC (SUE), DVC (I&C), 1 x HASS Senior Rep, 1 x STEM Senior Rep, 1 x College General Manager
 In attendance: CFO, CIO, CISO, PVC E&D, Director PSP, Director Shared Services, P30 Director (TBA)

P30-wide position

Digital and Services Strategy Director

Domains

| | | | | | |
|--|----------------------|-----------------------------------|---------------------|------------------|--------------------------------|
| | Our Academics | Our Students and Education | Our Partners | Our Staff | Our Digital Environment |
|--|----------------------|-----------------------------------|---------------------|------------------|--------------------------------|

Domain Sponsors

| | | | | | |
|--|------------------------------|--|--|---|--|
| | Prof Keith Nugent DVC R&I | Prof Grady Venville DVC A and Prof Ian Anderson DVC SUE | | Prof Sally Wheeler DVC International & Corporate | |
|--|------------------------------|--|--|---|--|

Program Governance

| | | | | |
|--|--|----------------------------------|---|--|
| Research and Business Development Program Committee | Student First Program Committee | Partner Program Committee | Business and Enabling Services Program Committee | Digital Infrastructure & Cloud Enablement Program Committee |
|--|--|----------------------------------|---|--|

Program Sponsors

| | | | | |
|-----|---------|-----|-----|---------------------------|
| TBA | PVC E&D | TBA | TBA | Chief Information Officer |
|-----|---------|-----|-----|---------------------------|

Program Leads

| | | | | |
|--|-----------------------------------|-----------------------------|--|----------------------------------|
| Program Director Fernando Fernandez | Program Director Dean McDonald | Partnerships and Engagement | Director, Shared Services Jonathan Pheasant | Program Director Sajid Hassan |
|--|-----------------------------------|-----------------------------|--|----------------------------------|

Project/Product governance

As required – and could include user committees, service owners, business owners, project/product sponsors

Project/Product Teams:

Project officers, SMEs, from central areas, Colleges and Schools

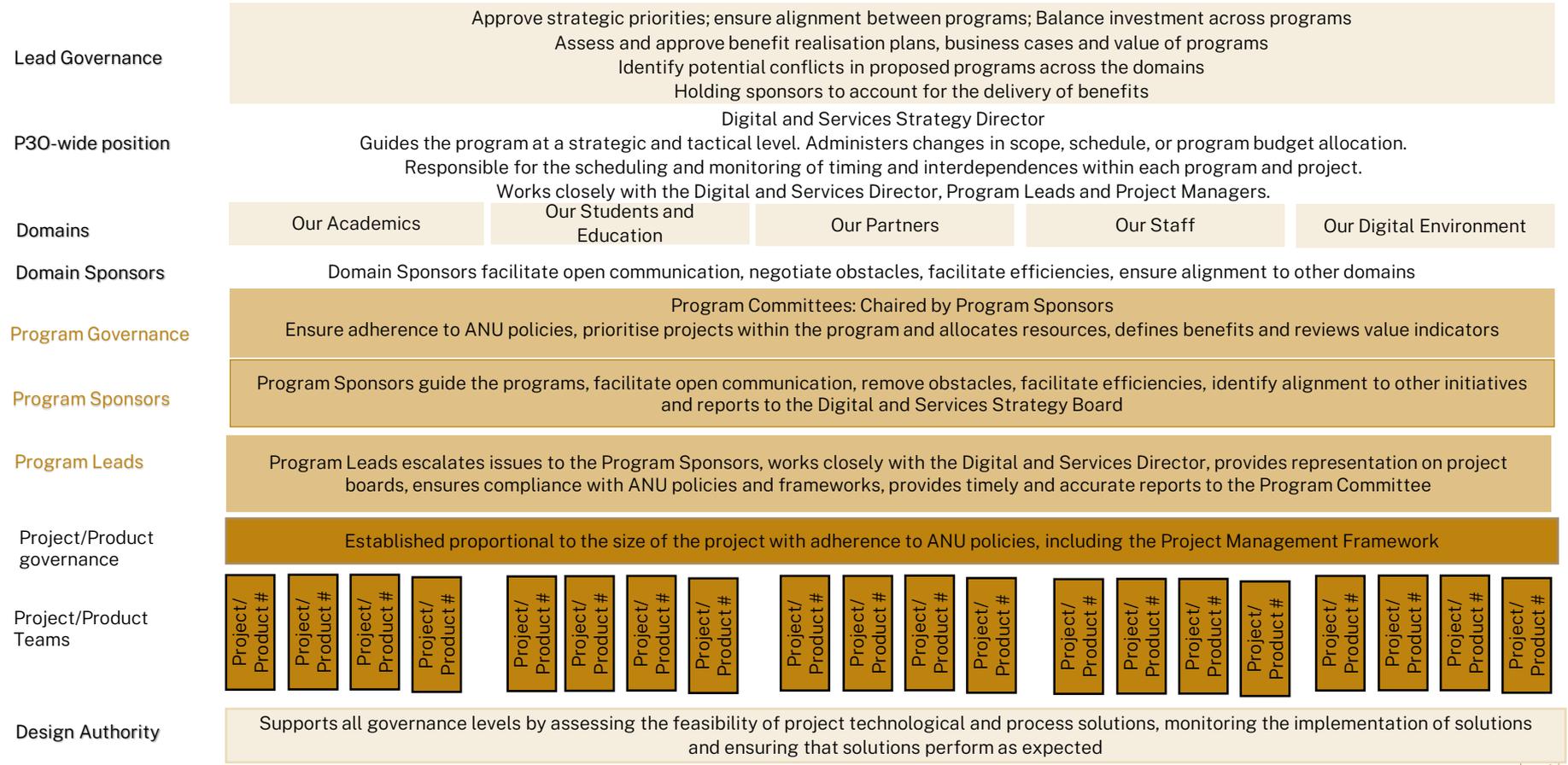
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|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Project/ Product # |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

Supported by PSP & ITS

Design Authority



Responsibilities



Secretariat support

Digital and Services Strategy Board

Service Solutions (PSP) will provide secretariat support to the Digital and Services Strategy Board, and support other governance bodies by providing advice, guidance, frameworks and templates and initiative a community of practice.

Supported by
Executive
offices in liaison
with PSP

Program Committees

To be supported by
resources within Division,
Colleges and Schools

Project/Product Governance

Project/
Product #

Supported by PSP and ITS

Design Authority

