



Agenda

Library Advisory Committee

MEETING NO.	Meeting number 02/2021
DATE / TIME	Tuesday 29 June, 2021, 2:00 - 3:00pm
VENUE	Graneek Room, JB Chifley Library or https://anu.zoom.us/j/89618208971?pwd=OGR4Y0F5OWJ2TnNpQ2pvZW5TOC81UT09
CONTACT	Roxanne Missingham/Margaret Prescott

Part 1. Formal items	2
1.1 Welcome, attendance and apologies -----	2
1.2 Minutes from the meeting of 22 March 2021 -----	2
1.3 Action Items -----	8
Part 2. Reports -----	16
2.1 Law Library: trial of 24 x 7 opening in semester 2 -----	16
2.2 Open research and access: trends and issues -----	25
2.3 Flood collection replacement project report -----	30
2.4 Scholarly Information Services report against business plan -----	34
2.5 Library report -----	38
2.6 Archives and Records report -----	41
2.7 Digitisation report -----	42
Part 3. Other business and closing remarks -----	46

Part 1. Formal items

1.1 Welcome, attendance and apologies

Action required For information For discussion For decision

Apologies from:

Welcome to new member Dr Carol Hayes representing the College of Asia and the Pacific.

Thanks to Professor Raghendra Jha for his outstanding service as College of Asia and the Pacific representative over the past 9 years.

:

1.2 Minutes from the meeting of 22 March 2021

Action required For information For discussion For decision

Sponsor Prof Paul Pickering, Chair, Library Advisory Committee

Purpose Record of previous meeting

Background Meeting held 22 March

Recommendation That the minutes be accepted.

Minutes

Library Advisory Committee

MEETING NO.	2021 – Meeting 1
DATE / TIME	22/03/2021 - 10:00am
VENUE	Graneek Room, Chifley Library and Zoom
ATTENDING	Chair: Paul Pickering Associate Professor Keturah Whitford, ANU College of Business & Economics Roxanne Missingham, University Librarian Professor Raghendra Jha, ANU College of Asia & the Pacific Naomi Otoo, ANU Postgraduate and Research Students' Association (PARSA) Dr Darryn Jensen, ANU College of Law Margaret Prescott, Secretary
APOLOGIES	Dr Cathy Honge Gong, ANU Centre for Research on Ageing, Health & Wellbeing Madhumitha Janagaraja, ANU Student Association (ANUSA) Dr Lexing Xie, ANU College of Engineering & Computer Science
OBSERVERS	Heather Jenks, Associate Director Library Services Kathryn Dan, University Archivist

Part 1 Procedural items

1. Apologies and announcements

Professor Pickering welcomed new committee members and thanked those who retired at the end of 2020.

Resolution

- | | |
|------------------|---|
| Action #1 | 1. Thank you letters be sent to retiring members: Utsav Gupta PARSA, Lachlan Day ANUSA and Professor Campbell |
|------------------|---|

2. Minutes

The Minutes of the meeting of Monday 22nd March 2021 were approved with no corrections.

Resolution	Minutes passed
-------------------	----------------

3. Matters arising

Action ID	Description	Responsibility	Resolution
Action 1.	Academics to be recommended for “brown bag” sessions to provide information to SIS staff on changes in teaching practice	University Librarian to liaise with committee members	University Librarian to liaise with academic committee members
Action 2.	Support for copyright legislation modernisation.	University Librarian	University Librarian to prepare submission when appropriate
Action 3.	Prepare a paper for Academic Board/Council to explore possible funding allocation for the collection.	University Librarian	Annual report on AB agenda 2/2021. Completed
Action 4.	Committee to confirm to colleagues that flood replacement items need by members of the community will be prioritised for acquisition.	All committee members and University Librarian	Included in flood newsletter. Completed

Part 2. Reports

4. Scholarly Information Services Annual Report

- Last year was a blend of remote and onsite working, though Archives managed to have external visitors including the Maritime Industry Australia Limited Board, whose records are in the Archives. It also was the university pivot to remote learning for our students.
- Working is continuing on student needs.
- New spaces - 3 recordable rooms including One Button studio.
- Reopened library 2nd June with new or extended services including:
 - Click and Collect
 - Loan item limit increased to 100
 - Library Chat Bot launched
 - MOU AIATSIS
 - Establishment of the ANU Covid-19 archive
 - Digital resources extended for students remote learning.
- Libraries reopened on 2 June 2021 supporting students who were studying in a blended working environment. Several work arounds were needed for China off site students

Resolution

Action #2 Newsletter/flyer to inform community of major changes - both In electronic form and through physical copies circulated to clients including at library desks

5. Library and Archive spaces and storage

- Flood, Fires, Leaks, Hail - described in the report. Noted that hail remediation will be achieved with new rooves on the Chifley and Law libraries. The building work starts in May.

- Storage being promoted for the university priority campus planning as a significant area to reduce risk. We need to ensure there is visibility of the Importance of the proposal for library storage and a new Library noting that there is not yet a budget for the campus master plan this Is It dependent on future budget allocation. Chair asked where this needs to be pitched. University Librarian continues to discuss with COO. Discussion included ensuring Deans were informed and potentially the ANU Council. Even though this has previously been discussed with the Council and they were taken on a tour of the Chifley flood damage, there has been a major change in Council membership. Discussion noted that digitising the Archive collection would be well in excess of \$100 million.
- In the current environment it will not be easy for a new building to be approved by the planning committee and won't happen in short term. There is a significant budget challenge, particularly for any major expenditures. The collection is significant and the only temporary space identified is Underhill level 1 which could only accommodate 4kms of collection and the fit out would have a cost. There have been discussions with COO and F&S to explore options. This could be possible as there is reduced pressure of parking. This would only be able to accommodate the material located currently in DA Brown. It would only be a short term solution.
- PARSA advised that many students prefer print copies as well as use digital, noting concerns about leaks in current library buildings. Discussed the importance of ensuring inclusion in the Master Plan noting advocacy required for prioritisation University Archivist reminded the committee that digitised and may cost more than storage, for example archives for research. Asian publications remain primarily in print form rather than digital, which means there is a growing physical collection. Donations are often print collections.

Resolution	Noted
Action #3	Continue to advocate for a purpose build storage solution for library and archive collections and a new library. Explore options for advocacy including Council and potentially arrange a tour for Council to Hume and DA Brown and Underhill.

6. Scholarly Information Services Business Plan - Collection and Services

Highlights:

- CartoGIS and Academic Skills - integration of services
- Student survey is scheduled for May.
- \$65,000 grant from ARDC for data governance
- Workforce planning day will set the priorities for Library this year.

Resolution	Noted
-------------------	-------

7. Digitisation plan 2021

- Statistics show increasing downloads particularly for Chinese resources
- Theses continue to be very popular creating opportunities for increasing the profile of ANU and graduates
- Projects for 2021 include- research treasures - e.g. Tooth Collection, Xu Dishan website, Australian Business and Trade Union Photographs and ANU publications
- What are the principles for digitisation? - Topicality, importance to research, information regarding ANU and its importance nationally - not necessarily preservation. We are also open to suggestions.

Resolution

- Action #4** Distribute digitisation plan 2021 to the committee via email for wider
Action #5 distribution
Invite a HDR representative to take part in the digitisation steering committee
-

8. Progress report on replacement of titles lost in the 2018 flood

- As of 28th Feb, over 30% of lost Items have been replaced.
 - Donations are still very welcome and Library staff can assist with reviewing collections. Particularly material important to research. Email: library.info@anu.edu.au
 - While there have been delays due to Covid-19 receipt of replacement items is getting back on track now, but will slow as we get to rarer items.
 - Bright spot for some electronic items is that we acquire additional titles as they are bundled with other items in the collections we acquire.
 - The Chair raised the issue that small private libraries across campus not insured and suggested many of these materials may be better to be held by the Library.
-

Resolution Noted.

9. ANU Library Report

- Reshaping of Library - 2 x stream leaders have commenced work to support library management: Senior Manager Client Services and Senior Manager Collection and Discovery. Things are still in a phase of adjustment.
 - Covid-19 requirements outlined in return to campus plan have been implemented. These is weekly reporting required for the 6 locations on and off campus.
 - Slowly returning to a more normal working process with three libraries open one night per week with Chifley and Hancock still open 24/7.
 - Usage of the 24/7 facilities is still about two-thirds of normal capacity, even in the evening. Students appreciate the collegiate approach to reshaping services during COVID.
 - The offices on level 4 in the JB Chifley Library vacated by CAUL are now additional student study spaces. This created one room for 4 people and the other up to 10 people, both are bookable through the Library webpage.
-

Resolution Noted

10. ANU Archives Report

- As the Archives are mostly physical material visitation was hampered by COVID, but numbers are back again as people can travel
- Collection has grown substantially recently - e.g. retiring Chancellor, academics donating, extensive business and labour collections
- Three exhibitions for ANU 75th anniversary. The first 'Building Australia's National University' is on display in Menzies library. All exhibitions will be available online.
- Stock Exchange Register project - converting digitised archives to a digital data source for research purposes has made good progress. The outcomes will be promoted in future with academics through information articles and possibly seminar.

11. Other Business

- No other business

Part 3 Next meeting and action items

The next meeting to be scheduled for early August 2021.

New, ongoing and completed action items are identified in the tables below for review and comment at the next meeting.

3.1 New and ongoing action items

Item minutes

Action ID	Description	Responsibility	Status	Notes
#1	Thank you letters be sent to retiring members: Utsav Gupta PARSA, Lachlan Day ANUSA and Professor Campbell	Roxanne Missingham & Paul Pickering	Complete	
#2	Newsletter/flyer to inform community of major changes - both in electronic form and through physical copies circulated to clients including at library desks	Roxanne Missingham	Complete	
#3	Continue to advocate for a purpose build storage solution for library and archive collections and a new library. Explore options for advocacy including Council and potentially arrange a tour for Council to Hume and DA Brown and Underhill	Roxanne Missingham		
#4	Distribute digitisation plan 2021 to the committee via email for wider distribution	Roxanne Missingham	Complete	
#5	Invite a HDR student representative to digitisation steering committee	Roxanne Missingham	To occur semester 2	
#6	Next meeting – early August	Margaret Prescott	Complete	

1.3 Action Items

Action required For information For discussion For decision

Sponsor	Prof Paul Pickering, Chair, Library Advisory Committee
Purpose	Actions from previous meetings
Background	Record of progress on actions
Recommendation	That progress on the actions be noted.

Action ID	Description	Responsibility	Status	Notes
#1	Thank you letters be sent to retiring members: Utsav Gupta PARSA, Lachlan Day ANUSA and Professor Campbell	Roxanne Missingham & Paul Pickering	Complete	
#2	Newsletter inform community of major changes - both In electronic form and through physical copies circulated to clients including at library desks	Roxanne Missingham	Complete	
#3	Continue to advocate for a purpose build storage solution for library and archive collections and a new library. Explore options for advocacy including Council and potentially arrange a tour for Council to Hume and DA Brown and Underhill	Roxanne Missingham	Have raised with DVCs, COO and PVC Education and Digital. Paper prepared for Council and SMG on flood activity and need for storage. Listed on next Council agenda	
#4	Distribute digitisation plan 2021 to the committee via email for wider distribution	Roxanne Missingham	Complete	
#5	Invite a HDR student representative to digitisation steering committee	Roxanne Missingham	To occur in semester 2	
#6	Next meeting – early August	Margaret Prescott	Complete	

Copy of paper prepared for SMG. Content was used for paper given to Council.

SENIOR MANAGEMENT GROUP

ITEM x.x

WHITE PAPER

TITLE	Chifley Library Flood recovery update
PURPOSE	To provide an update on progress on collection replacement, building work and risk mitigation activities.
DISTRIBUTION	Limited Distribution
MEETING DATE	13/05/2021
APPROVED BY Papers cannot be accepted without approval of the relevant SMG member.	Vice-Chancellor
SPONSORED BY SMG member that will speak to the issue.	Chief Operating Officer
PAPER FOR DISCUSSION? Papers can be discussed before noting/decision, or can be included for info/noting/endorsement without discussion.	Not for discussion

RECOMMENDATION

That the SMG note

- 1) the progress on collection and building work from the \$49 million insurance claim from the 2018 flood, and
- 2) the progress of risk mitigation activities and library spaces issues.

BACKGROUND

On 25 February 2018, the ANU experienced a major water inundation event as a consequence of Sullivan's Creek flooding following a period of heavy rain. A number of buildings and their contents were damaged as a result of the water inundation and all library collection material on Level 1 of the JB Chifley Library was destroyed.

The collection loss was around 300,000 monographs, microfilm and microfiche collections, official documents collection and many serials. The staff and study areas in level 1 were destroyed.

KEY ISSUES

Building reconstruction

An agreement was reached in 2018 in relation to the building and compactus aspects of the claim. The University received a total of \$12 million that was used to rebuild level 1 including study space for students and commercial properties.

The space offers flexible study rooms an, open group study areas and individualised desks for students. The space is very heavily used and has slightly mitigated the complaints of students that there are insufficient spaces for study in the library.

Before



After



Student reaction has been very positive – feedback cards have said “We love the Chifley Level 1!”, “The library is an excellent new space...so much room 😊” and “New space ♡♡ - and add USB ports”.

The rebuild was entered into the ALIA Library Design Award – the panels comments were: The design of the JB Chifley Library ensured that students were at the heart of the process to understand their needs.

This design process is evident in the integration of small kitchen areas, sound reducing surfaces and 24- hour, seven day a week access.

The comprehensive design research performed via surveys, workshops and Facebook campaigns to involve the student and community opinions has resulted in a great refurbishment to a previously overcrowded and aging building.

The project team did an amazing job at combatting setbacks and used problems to make improve the space. The library now accommodates modern student needs and enables both groups and individuals' study spaces.

While the new spaces extend seating there is a need to rethink spaces to support the new ways students work together to enable a world class university environment. There are insufficient

spaces for current students – this has been identified in the student surveys for the past 8 years.

Replacement of library collection materials

The final settlement amount was \$37 million was agreed. Purchasing has focused on the areas priority to the academic community – history monographs and microforms (which have been primarily replaced in digital form).

Library suppliers across the globe have scoured second hand warehouses and bookshops to obtain the material as nearly all the material lost in the flood was out of print. While some could be acquired in digital format, the majority of the titles are not available digitally. Supply has been significantly interrupted by the closure of supplier warehouses due to COVID-19, the problems in locating material because of their age and most recently the Suez Canal interruption.

There have been a great number of donations from the ANU community and academics around the globe - 3,359 replacement titles. Large donations include:

- The Benjamin Memorial Library, School of Philosophy, Australian National University (691 items)
- The Caldwell Library, School of Demography, Australian National University (236 items)
- Professor Jane Simpson (328 items) – from her father’s professional library
- Emerita Professor Isabel McBryde (258 items)
- Neville Hicks (170 items)
- Dr Paul Burton (156 items)
- Dr Lance Chapman (138 items– still to be catalogued)
- Dr Robert Darby (132 items)
- Dr Peter Hamburger (126 items)
- Dr Thomas Mautner (110 items)
- Dr Bruce Kent (104 items).

The flood replacement exercise has demonstrated how little is available digitally – of the approx 38,000 items lost in the flood that have been replaced less than 1000 have been able to be replaced with digital copies less than 3% (i.e. 97% cannot be acquired in digital form). The titles that were lost are the more current as older material is held at Hume Print Repository.

Next steps:

- Extensive work is required to source copies that can be digitised and to explore using the HathiTrust to acquire copies (requires legal work around copyright)
- replacement priorities are philosophy monographs, microforms and official documents.

A summary of the items replaced is included at Attachment A.

The Library does not have room to store the replacement physical collections in the library without extensive weeding. Approx. 30k titles are weeded every year as they cannot accommodate them in current library facilities. Over the past 3 years approximately 120,000 titles were weeded to make room for study spaces as well as new and replacement collection items. In summary:

- The print collection has been converted to digital as far as possible
- The physical collection is primarily back sets prior to online versions and books older than 15 years
- Very few backsets have been converted by the publisher (rights holder) to digital although when that occurs that option has been taken if affordable.

Recommendation 1: That SMG note the progress on collection and building work from the \$49 million insurance claim from the 2018 flood.

Risk mitigation activities

An extensive array of activities have been undertaken to reduce the risk of further significant collection loss. Prior to the flood around \$500k of collection material was lost through roof leakage in the Menzies Library and the collection was also affected by water in the basement of the Menzies Library, roof leakage in the Chifley Library, fire in the Hancock Library, the hailstorm damaged roofs in Chifley, Law and Menzies Library and water in the ANU archives.

Mitigation activities undertaken since the flood include:

- Moving the Rare books collection from the basement in the Menzies Library which was subject to at least annual water incursion to Level 4
- Inspection of library spaces when significant environmental events occur by Library and F&S staff
- No longer storing collection material on level 1 in the JB Chifley Library
- Moving collection material from the basement in Hancock Library to waste for paper recycling, level 1 or the Hume Print Repository
- Changes to Sullivans Creek drainage around Kambri.

The University is currently undertaking a Strategic Infrastructure Plan with a focus on assessing its current asset base to inform the capital works required for the next 10 years. However, there was fire outside the DA Brown Building where approximately 4 kms of Archives including nineteenth century trade union and company records are stored (December 2020) and the smoke has acidified the paper. So while work to reduce risk to the current collection is underway there are still issues arising with the storage of the collection.

Recommendation 2: Note the progress of risk mitigation activities and library spaces issues.

ATTACHMENTS

- 1) Attachment 1 –Summary of items replaced

Attachment 1: Summary of items replaced

Flood replacement statistics as of 31 March 2021

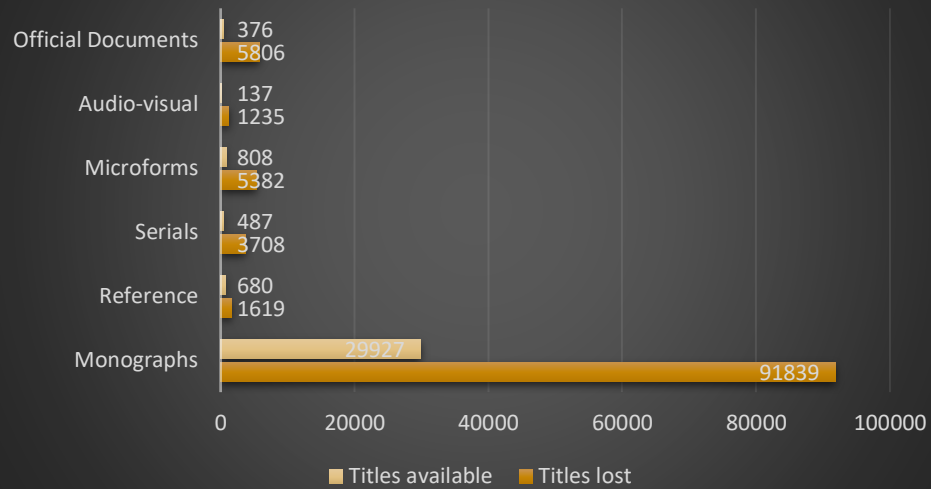
Titles			
Collection	Titles lost	Titles available	% titles available
Monographs	91839	29927	32.59
Reference	1619	680	42.00
Serials	3708	487	13.13
Microforms	5382	808	15.01
Audio-visual	1235	137	11.09
Official Documents	5806	376	6.48
TOTAL	109589	32415	29.58

Items			
Collection	Items lost	Items available	% items available
Monographs	113392	*37744	33.29
Audio-visual	1699	173	10.18
TOTAL	115091	37917	32.95

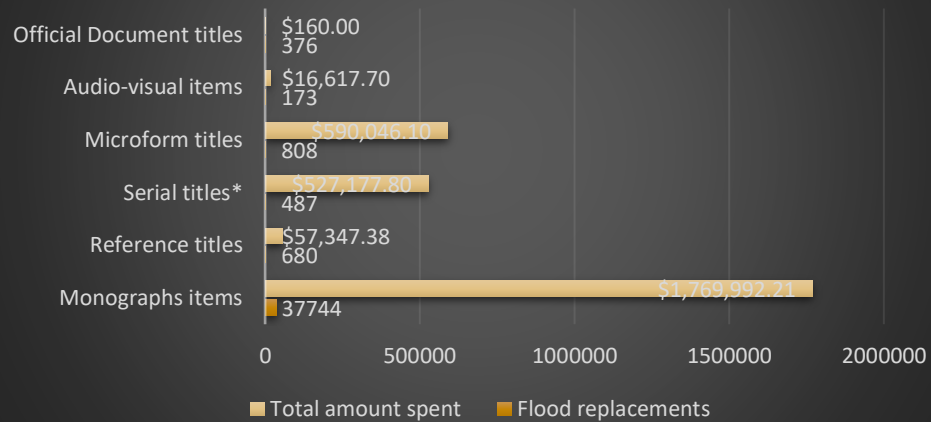
Flood replacement expenditure by collection			
Collection	Flood replacements	Total amount spent	Average cost per replacement
Monographs items	37744	\$1,769,992.21	\$46.89
Reference titles	680	\$57,347.38	\$84.33
Serial titles	487	\$527,177.80	\$1,082.50
Microform titles	808	\$590,046.10	\$730.26
Audio-visual items	173	\$16,617.70	\$96.06
Official Document titles	376	\$160.00	\$0.43
TOTAL		\$2,961,341.19	

*This total includes 3,359 donated items.

Flood titles as of 31 March 2021



Flood replacement expenditure by collection as of 31 March 2021



Part 2. Reports

2.1 Law Library: trial of 24 x 7 opening in semester 2

Action required	<input type="checkbox"/> For information	<input type="checkbox"/> For discussion	<input checked="" type="checkbox"/> For decision
Sponsor	Roxanne Missingham, University Librarian		
Purpose	To provide information to the committee on the proposed opening of the Law Library 24 x 7 as a pilot in semester 2 2021		
Background	<p>The need for longer opening hours has been the most important issue raised consistently by students over the past decade. Law students have, in particular, expressed a need for access to the Library before 8am. Postgraduate students, juggling full time work and study has strongly advocated for additional hours. The piloting of 23x7 is proposed to test a means to address this issue.</p> <p>Some Group of Eight libraries are moving to adopt a 24 x 7 model similar to that of ANU. The University of Western Australia will be opening their Law Library with the 24 x 7 model in semester 2.</p>		
Recommendation	That the pilot proceed.		
Attachments	Briefing paper: Extending the ANU Library 24x7 model to the Law Library Consultation log		

Briefing paper

Extending the ANU Library 24x7 model to the Law Library

SUBJECT	
FILE REF.	File reference
DATE	02 May 2021
AUTHOR	Anne Newton, Information Access Co-ordinator, Law Library, Tom Foley, Senior Manager, Client Services, Roxanne Missingham, University Librarian

Executive Summary

This Brief provides background on the option of extending ANU Library 24 x 7 model to the Law Library to meet the needs of students and academics. It explores issues identified in implementing the model and remediation of any risks. The paper proposes a trial of the model in semester 2 2021, using the evaluation methodology applied to the trials successfully run in the JB Chifley Library and WK Hancock Library.

The consultation process will include:

- Staff who work in the Law Library (2 meetings held in 2021)
- Library Advisory Committee including the representative from the ANU College of Law
- Dean, ANU College of Law
- General Manager, ANU College of Law
- Academics, ANU College of Law
- Student representatives, ANU College of Law.

Background

University libraries provide a critical space and services for staff and students to undertake learning activities including access to study areas and collections. The Library seeks feedback from students through formal biennial surveys (Insync survey conducted by an external body), regular meetings (approximately 2 monthly) with student bodies, formal and informal feedback from clients through feedback cards and the ANU feedback system, comments to staff and the Library Advisory Committee. The need for extended hours of access has been identified regularly by students over the past 10 years as a priority area for improvement.

The need for greater opening hours was identified by the following:

- 2012 Insync survey - "Opening hours meet my needs (gap score = 2.27 - Highest gap between what students wanted and what the library delivered
<https://anulib.anu.edu.au/files/document-collection/anu-library-client-survey-august-2012.pdf>
- 2014 Insync survey - "Opening hours meet my needs" (gap score = 1.98) - again highest gap, <https://anulib.anu.edu.au/files/document-collection/2014-06-05ANU-LCS-Key-Findings-MAC.pdf>
- 2016 LibQual+ - library as place received the lowest score including hours, <https://anulib.anu.edu.au/files/document-collection/LibQual%2B%202016%20Report1.pdf>
- 2018 Insync survey - "Opening hours meet my needs" in the top 5 issues, note JB Chifley Library was by then 24x7 and reduced dissatisfaction,

<https://anulib.anu.edu.au/files/document-collection/2018-08-20%20ANU%20LCS%20Key%20Findings%20Report%20MAC.PDF>

Feedback from ANUSA and PARSA has emphasised the importance of opening hours that match student need - 7 days a week 24 hours a day.

Very positive feedback has been received from students using the JB Chifley and WK Hancock extended hours. The operating model has been refined and includes access to study space, equipment (such as computers and printing facilities) and collections. In the hours the library is not staffed ANU Security undertake frequent walk throughs to ensure safe spaces, with telephones on each level to ensure easy access to security staff if required. Security staff monitor the spaces through CCTV.

Benefits of extended access

- Access to a subject focussed print and electronic collections
- Safe, secure, quiet space in which to study
- Access to PCs, printing and scanning, print and electronic resources
- A quality university experiences that meets student needs
- Access to an environment that supports study
- Access to high-speed Wi-Fi.

The ability to work in a 'third space' (that is not work or home, a theory primarily applied to public libraries) is important, both to those students who reside on campus, and those who are balancing family or caring responsibilities (e.g. young children) with their studies. Studying in the library reduces social isolation and increases mental well being.

General discussions with ANU College of Law academics have emphasised the Importance of the library as study space and to increase the engagement of students with the College of Law. It is a facility that benefits to experience of students and encourages a positive perception of their university experience. The ANU Library developed the extended hours model in 2014 after research into student need, benefits of library access and a review of the extended service models used in IARU, Group of Eight and other Australian university libraries. The model was trialled in the JB Chifley Library in semester 2 2014 after extensive consultation with library staff, the Library Advisory Committee, students and the relevant Colleges. The model was successful and after a formal evaluation became business as usual in 2015. The model was implemented in the WK Hancock Library in 2018 and has proved successful in that location.

Law Library

Law students and academics have identified the need for access to the library beyond the opening hours available for many years.

An assessment of the option of moving to the extended hours model was evaluated in 2020 but no action was taken due to the Interruption of COVID-19. The identification of issues has been completed this year. The matters identified are building access, environmental control, collection access, support for safety, security of staff spaces, equipment requirements and feedback mechanisms.

Building access

To enter the library in the extended hours ANU College of Law academics and students will need to access the Law building through the foyer. There is a Cardax reader at the entry to the building which currently allows for ANU College of Law professional staff and academics to access the building (building 5) 24 x 7. There is also a Cardax reader at the entry to the library which will need to be similarly configured.

Access for students would need to be enabled through Facilities and Services (F&S). Access to the JB Chifley and WK Hancock libraries has been enabled for all students and staff and was a straightforward process. The access is automatically updated when staff or students join or leave the university - no manual intervention is required.

Action: Investigate the College view on access to the building and Cardax controls with Facilities and Services.

Completed?

Environmental control/facilities

Air quality will need to be ensured for the hours the library is available for use. Work with Facilities and Services will be required to ensure this occurs.

Sensor lighting is operational in the Law Building foyer and corridor leading to the Law Library.

Ensuring lighting is a normal responsibility of the building owner and would not be affected by the extended opening hours.

Bathrooms in the library will be available to library users.

Action: Review with Facilities and Services air quality mechanisms.

Collection access

Experience with the JB Chifley Library, WK Hancock Library and other research libraries is that there is no increased loss of physical collection material. The library model does not allow access to 2 hour loan material when the libraries are not staffed. Student collection use is primarily of online resources (2020 figures were 6,387,361 uses of the digital collection and 76,755 physical loans for the ANU library network).

Note that rare material is kept in the Menzies Library and stored securely on level 4 in the Rare Book Room. No rare or significantly expensive material is on the shelves in the Law Library.

Access to the collection will enhance the user experience and also enable access to study rooms.

Collection availability will continue to be monitored.

Support for safety

The ANU Library has a commitment to ensuring safe spaces for all. The mechanisms that are implemented in the 24x7 model are:

- Ensuring frequent walk throughs by ANU Security staff (not at regular hours but irregular to optimise safety) - library funds this
- Ensuring a phone is available and clearly marked on each floor to provide easy connection to ANU Security
- Signage
- CCTV cameras
- Regular communication with ANU Security to assess any risks and monitor/address any issues.

Security of staff spaces

To ensure safe spaces for library staff the staff area would be locked when the library is not staffed. No additional work is required for this to be put into operation.

Equipment requirements

Equipment available to library users in the extended hours includes computers and MFDs. On occasion the MFD may run out of paper - signage and a reporting mechanism will allow users to identify equipment problems but there will not be out of hours support for fixing these problems.

Assessment/feedback mechanisms

Consistent with the library's approach a formal assessment would be conducted at the end of the semester in which the pilot was conducted. The process will include feedback from students, academics and library staff, assessment of use of the library (i.e. demand), experience during the pilot (including equipment, well being and cleanliness) and will be formally reported to the ANU College of Law and Library Advisory Committee.

Myths

It is worth noting that there are some myths about 24x7 access in the ANU libraries. It is important to note that there has NOT been an increase in security issues, "sleepers", collection theft or poor student behaviour. Students have reported that the occasional all nighter in a safe space in a library has enabled

them to successfully complete their study in circumstances that compensate for terrible times such as when Internet access was not available from a rental property, when there was noise that made it impossible to study at their place of residence or when they needed a supportive psycho-social environment.

Recommendations

1. That this paper be circulated for consultation as follows:
 - Staff who work in the Law Library (noting 2 meetings held in 2021)
 - Library Advisory Committee including the representative from the ANU College of Law
 - Dean, ANU College of Law
 - General Manager, ANU College of Law
 - Academics, ANU College of Law
 - Student representatives, ANU College of Law
2. That any feedback be considered
3. The ANU Library model for 24x7 be trialled in the Law Library in semester 2 2021 with any modifications suggested through the consultative process.
4. That a review of the Law Library 24x7 trial be conducted at the end of 2021.

Appendix A: GO8 hours

Note 24x7 access to at least one library is provided at the University of Queensland, Edith Cowan University, University of Tasmania, University of Canberra (commons), Bond University and many International research universities.

University of Melbourne	Law Library	9.00am-8.00pm Mon-Thur 9.00am-5.00pm Fri Closed Sat/Sun
University of Sydney	Law Library	24/7
University of Queensland	Law Library	24/7
Monash University	Law Library	8.00am-9.00pm Mon-Thur 8.00am-5.45pm Fri 1-5pm Sat/Sun
UNSW	Law Library	Mon- Fri 9am-6.00pm (staffed) Sat & Sun 12-4.00pm (staffed) 24/7 Swipe access
UWA (1)	Law Library	7.30-8.00pm Mon-Thur 7.30-5.00 Fri 11.00am-3.00pm Sat/Sun
University of Adelaide	Law Library	Study Space & Collection 8.00am-7.00pm M-Fri 1.00-5.00pm Sat Closed Sun

(1) Note the UWA Law Library is moving to a 24x7 model similar to ANU's in semester 2 2021

Appendix B. Consultation log

Feedback log for consultations on Law Library 24 x7 proposed pilot		
Issues	Response	Raised by
Client group: is it academics and students in the College of Law	Confirmed that the proposal covers students and academics in the College of Law	GM (Joanne Fitzpatrick), Nicole King, Dr Darryn Jensen, Assoc Prof Wayne Morgan, Prof Asmi Wood
Access issues	Confirmed will work with F&S to ensure Cardax into foyer and Library allows agreed clients to enter	GM (Joanne Fitzpatrick), Nicole King, Prof Asmi Wood
MFDS	Confirmed that there will be no maintenance or loading of paper to MFDS after hours. Students will be able to email the library to report any issues. Fixes will happen during normal hours. MFDS will be loaded with paper at the end of each day to minimise the risk of running out of paper.	GM (Joanne Fitzpatrick), Nicole King, Dr Darryn Jensen
Cleaning	Confirmed that cleaning requirements would be monitored and if additional cleaning is required action would be undertaken	GM (Joanne Fitzpatrick), Nicole King
Security	Noted that the proposal is that the Library will arrange for security/safety officers to patrol based on the same frequency as Chifley and Hancock libraries	GM (Joanne Fitzpatrick), Nicole King, Dr Darryn Jensen, Assoc Prof Wayne Morgan, Prof Asmi Wood
Security - ANUOK app	Feedback to go to F&S with some suggestions to improve the ease of use	Library staff

Lighting for students returning to halls of residence	Noted that overall lighting is F&S responsibility regardless of whether library is open or not. Library to raise with F&S. Community to be asked to identify any "black spots". Note also that students have torches on their mobile phones. Suggest to F&S they seek community feedback on lighting	Prof Asmi Wood
Information for students on security/safety	Proposal includes library promotion of ANU OK app, security contact number, phone to contact security (on Information Desk). To be included in communications on 24x7 pilot. Also note: students have their own phones to hand the majority of the time	GM (Joanne Fitzpatrick), Nicole King, Dr Darryn Jensen, Assoc Prof Wayne Morgan, Prof Asmi Wood
Information for students returning to halls of residences or cars	Proposal includes library promotion of ANU OK app including escort service. Library to encourage F&S to prioritise rapid response for escort requests.	Prof Asmi Wood
Fire exit and external cobblestones/courtyard	Noted that overall lighting is F&S responsibility regardless of whether library is open or not. Responsibility of ANU College of Law to raise any issues as BAU issue with F&S.	Dr Darryn Jensen, GM (Joanne Fitzpatrick)
2 hour loan material	Confirmed proposal is that 2 hour loan material will not be available when library is unstaffed	Dr Darryn Jensen, Prof Asmi Wood
Costs	Discussed that opening 24x7 is not significantly more expensive than opening till midnight and that the primary cost driver is staffing.	Dr Darryn Jensen

2.2 Open research and access: trends and issues

Action required	<input type="checkbox"/> For information <input checked="" type="checkbox"/> For discussion <input type="checkbox"/> For decision
Sponsor	Roxanne Missingham, University Librarian
Purpose	To provide information on recent international and national developments and issues for ANU.
Background	ANU has had a strong commitment to open access for publications (research outputs). The university was the first to establish an institutional repository in Australia and has the largest open access press in a university. A recent review of open access policy by the NHMRC, the proposed UNESCO recommendation on open science, Group of Eight endorsement of the Sorbonne declaration and the Chief Scientist's agenda set the stage for discussion in the university to establish a clear vision and to pursue advocacy at a national level.
Recommendation	That the Committee consider: <ul style="list-style-type: none">• what contribution could be made to discussions in the university on open research/open science• whether any specific Scholarly Information Services Initiatives should be considered.

Background

The concept of open research or open science has developed over the past two decades to comprise a range of elements that made the process and outcomes of research accessible to a wide group. Australia has taken a significant role in influencing policy and practice, with ANU known for both part of the international scholarly communications ecosystem and being an early adopter of approaches to make research openly accessible.

The creation of new open access platforms and institutional practices had has a complex background in Australia. Major influencing factors for early developments were the¹ international debate generated from the 1979 American Council of Learned Societies report *Scholarly Communication*², frustration with the significant increases in prices of serials requiring extensive cancellations and discussion with the academies culminating in a report³ that called for major change.

From these heady days and discussions, universities worked together to achieve access to research outputs openly through repositories and new forms of publishing. The government funded a series of projects designed to provide an infrastructure for open access including three directly related to institutional repositories:

- Australian Partnership for Sustainable Repositories (APSR);
- Australian Research Repositories Online to the World (ARROW); and,

¹ Colin Steele, 'Scholarly Communication, Scholarly Publishing and University Libraries. Plus Ça Change?', *Australian Academic & Research Libraries*, 45 no. 4 (2014): pp 214-61.

² National Enquiry into Scholarly Communication, *Scholarly Communication: The Report of the National Enquiry*, Baltimore: Johns Hopkins University Press, 1979.

³ John Mulvaney, Colin Steele, *Changes in scholarly communication pattern: Australia and the electronic library : Conference : Papers*, Canberra: Australian Academy of the Humanities, 1993.

- Regional Universities Building Research Infrastructure Collaboratively (RUBRIC).⁴

A report prepared for the DVCs Research of the Group of Eight⁵ noted that the environment in 2021 is to a large degree based on the payment of fees to ensure open access to journal articles. In 2019, Go8 affiliated researchers were the corresponding or lead author on 25,241 published articles. Of these, 8340 are open access (Gold, hybrid, or green)⁶. Many millions are spent on this - the likely cost in ANU is of the order of \$500k-\$1m in 2020. APCs are predominantly paid by individual researchers from grant or faculty research.

ANU library subscribes to some services that reduce or result in no cost for APCs, for example Microbiology Society (Read and Public licence means no APCs need be paid by ANU authors) and membership of the MDPI Institutional Open Access Program (IOAP) which resulted in a discount for open access charges for 420 articles by ANU researchers in 2020.

2021 presents a new set of challenges.

- The Chief Scientist has declared open access as one of her four pillars - "Open access to scientific literature and open research"⁷.
- Funders are increasingly requiring research outputs including data are made open accessible (for example ARC, NHMRC, Wellcome Trust, NIH, Gates Foundation).
- The concept of open science is expanding. A group of IS University Presidents who are active participants in the National Academies of Science, Engineering and Medicine (NASEM) at the "Roundtable on Aligning Incentives to Support Open Science" have called for increased open access with a set of recommended actions that higher education leaders to support of making open scholarship the norm using the following definition:

Open Scholarship Defined Open scholarship (also referred to as "open science" and "open research") is the idea that, to advance knowledge, research results of all kinds should be openly shared as early as is practical. Open scholarship encompasses all disciplines, including science, the professions, arts and the humanities. As an element of open scholarship, open access is the ability to freely read and reuse publications.⁸

Cambridge University uses the following description:

Open Research embodies ideas of best research practice by opening access to results, data, protocols and other aspects of the research process. It also includes the use of open source software and open standards that offer unfettered dissemination of scientific discourse.⁹

⁴ Mary Anne Keenan, Danny A Kingsley, 'The state of the nation: A snapshot of Australian institutional repositories', *First Monday*, 14 no 2 (2009). <https://firstmonday.org/article/view/2282/2092>

⁵ Group of Eight of Librarians. *Report for Group of Eight office on Article Processing Charge expenditure among Go8 universities*. 18 March 2021

⁶ Bronze open access is presented in the figures later in this report but not included in calculations of open access, as it does not meet the definition of open access as established by the Budapest Open Access Initiative

⁷ Cathy Foley, *National Press Club Address*, (Canberra, Office of the Chief Scientist, 2021). <https://www.chiefscientist.gov.au/node/1501>

⁸ National Academy of Sciences, Engineering, and Medicine Roundtable on Aligning Incentives for Open Science, *Guide to Supporting Open Scholarship for University Presidents and Provosts*, Washington, D.C., National Academy of Sciences, Engineering, and Medicine, 2021. <https://documentcloud.adobe.com/link/track?uri=urn:aaid:scds:US:9b599dbe-e1c9-4946-83ca-a79ce1aeca71#pageNum=1>

⁹ University of Cambridge. *Open research*. <https://osc.cam.ac.uk/open-research>

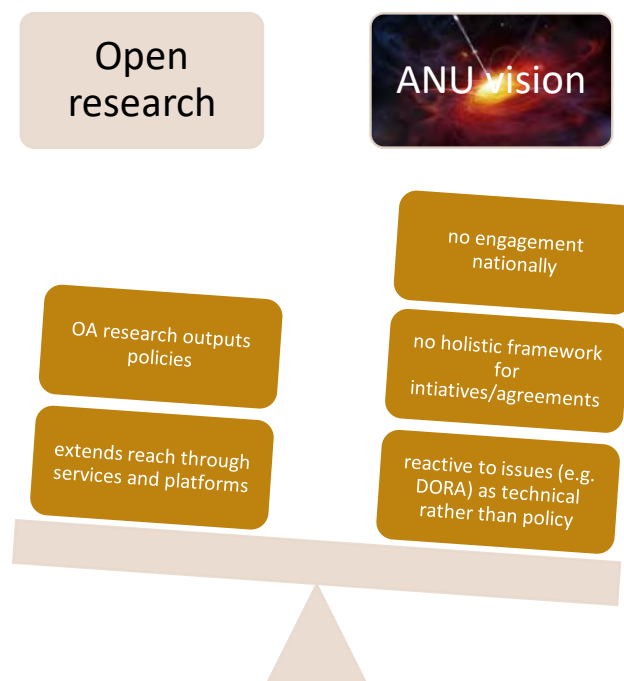
- Many international statements and standards have been created that have resulted in a patchy landscape with the Group of Eight and some universities supporting some but not others, without a holistic strategic approach (see Appendix 1).

ANU's leadership

ANU has been a leader nationally influencing policy and practice in the past. The University:

- established the first e-print repository in late 2001. By 2003, six universities had established institutional repositories¹⁰. The collection includes all ANU theses In the library (the digitisation project took approximately 5 years), research outputs made openly accessible In compliance with funder requirements and material digitised by SIS such as archives, ANU photographs, maps and rare books;
- has been a world leader in open scholarly publishing offering innovative titles to increase access to knowledge of authors primarily at the university. 2020 saw the press reach 940 titles and 5 million downloads in the year¹¹;
- an open access data repository, ANU Data Commons is also supported by SIS was launched with a new interface and service in 2020 providing open data access; and
- the updated Open Access policy suite was endorsed by Academic Board in 2020 after a number of years of consultation. The inclusion of research, education and data procedures in the suite represented an Australian first.

A holistic vision of the university's aims under the broader concept of open research is however lacking and piecemeal proposals are provided to URC.



Australian policy

The Australian landscape is also confused in terms of vision for open research.

¹⁰ Council of Australian University Libraries survey reported in Keenan and Kingsley *ibid*

¹¹ ANU Press, *2020 at a glance*, Canberra, ANU Press, 2021.

https://press.anu.edu.au/sites/default/files/2020_at_a_glance.pdf

- The Chief Scientist envisions Open research as ensuring Australian's have access to international journals through the National Library of Australia
- The F.A.I.R. committee wishes to obtain a commitment for government policy to make the research outputs of government funded research openly accessible
- The Academy of the Humanities seeks funding for platforms to access humanities research outputs.

Establishing a vision for open research is an opportunity for ANU to both ensure a national contribution is made and also to deliver of the overarching vision of shaping national policy. Only when there is a vision can there be an effective program to meet the challenge of Implementation through creating policies, services and capabilities and infrastructures for open research.

Stakeholders for such as discussion include the Academies, government, research funders and universities.

It is timely to consider what steps could be taken to develop a clear visions such as:

- re-establishing the National Scholarly Communications Forum to foster national discussion with stakeholders through a roundtable;
- understanding International perspectives and the nature of the scholarly ecosystem through some research; and
- discussion at relevant committees in the university.

Appendix 1. OA International statements and policies

San Francisco Declaration on Research Assessment (DORA)

This declaration proposes:

- Assess quality of outputs based on their content
- -Value the full range of output types
- Ceasing use of Journal impact factors.

<https://sfdora.org/>

Leiden Manifesto:

The principles are:

1. Quantitative evaluation should support qualitative, expert assessment.
2. Measure performance against the research missions of the institution, group or researcher.
3. Protect excellence in locally relevant research.
4. Keep data collection and analytical processes open, transparent, and simple.
5. Allow those evaluated to verify data and analysis.
6. Account for variation by field in publication and citation practices.
7. Base assessment of individual researchers on qualitative judgement of their portfolio.
8. Avoid misplaced concreteness and false precision.
9. Recognize the systemic effects of assessment and indicators.
10. Scrutinize indicators regularly and update them.

<http://www.leidenmanifesto.org/>

Berlin Declaration on Open Access to Knowledge in the Sciences and Humanities.

Agreed in 2003. at a conference on open access hosted in the Harnack House in Berlin by the Max Planck Society.

<https://openaccess.mpg.de/Berlin-Declaration>

CARE Principles for Indigenous Data Governance

The CARE Principles for Indigenous Data Governance were drafted at the International Data Week and Research Data Alliance Plenary co-hosted event "Indigenous Data Sovereignty Principles for the Governance of Indigenous Data Workshop," 8 November 2018, Gaborone, Botswana

<https://www.gida-global.org/care>

FAIR

These principles were drafted at a Lorentz Center workshop in Leiden in the Netherlands in 2015. The are:

- **Findable:** This includes assigning a **persistent identifier** (like a **DOI** or **Handle**), having rich **metadata** to describe the data and making sure it is findable through disciplinary local or international discovery portals.
- **Accessible:** This may include making the data open using a **standardised protocol**. However the data does not necessarily have to be open (such as **sensitive data**). Examples of sensitive data include privacy concerns, national security or commercial interests. When it's not able to be open, there should be clarity and transparency around the conditions governing access and reuse.
- **Interoperable:** This involves using community accepted languages, **formats** and **vocabularies** in the data and metadata. Metadata should reference and describe relationships to other data, metadata and information through using **identifiers**.
- **Reusable:** Reusable data should maintain its initial richness. For example, it should not be diminished for the purpose of explaining the findings in one particular publication. It needs a clear machine readable **licence** and **provenance** information on how the data was formed. It should also have discipline-specific data and metadata standards to give it rich contextual information that will allow reuse.
- <https://www.fair-access.net.au/>

The principles have been endorsed by the G20 leaders at the Hangzhou summit in 2012. There is an Australian Group chaired by CAUL advocating adoption as a national policy.

Sorbonne Declaration on Research Data Rights

This initiative brought together nine major networks of research-intensive universities from major regions of the world. It was an opportunity to sign the "Sorbonne Declaration" on the rights of research data. This text strongly affirms the willingness of universities to share their data while firmly calling on governments to adopt a clear legal framework to regulate this sharing and to provide the means to put it in place. Endorsed by the Group of Eight.

<https://sorbonnedatadeclaration.eu/>

UNESCO Open Science

The UNESCO Open Science statement is in draft after many years of consultation with active Australian representation on committees providing advice. The final version of the Recommendation is stronger

than previous version. It will be listed for endorsement at a meeting of UNESCO meeting on August. From an Australian perspective it will be Interesting to see what as a member state the next steps are .

<https://unesdoc.unesco.org/ark:/48223/pf0000376893?poslnSet=7&queryId=64f6c09b-9508-4258-82a1-e195d9d38368>

2.3 Flood collection replacement project report

Action required	<input checked="" type="checkbox"/> For information	<input type="checkbox"/> For discussion	<input type="checkbox"/> For decision
Sponsor	Heather Jenks, Associate Director, Libraries		
Purpose	To advise of progress on the replacement of material lost in the JB Chifley Library from the 2018 flood.		
Background	Reports are provided to each Library Advisory committee meeting and to the Flood Working Group.		
Recommendation	That the report be noted		

Executive summary

ANU Library staff continue to work hard to rebuild the collections destroyed by the flood in 2018, despite the enormous challenges triggered by the COVID-19 pandemic. Over 33% of lost items have been replaced as of 31/5/2021 and are available through the Library catalogue:

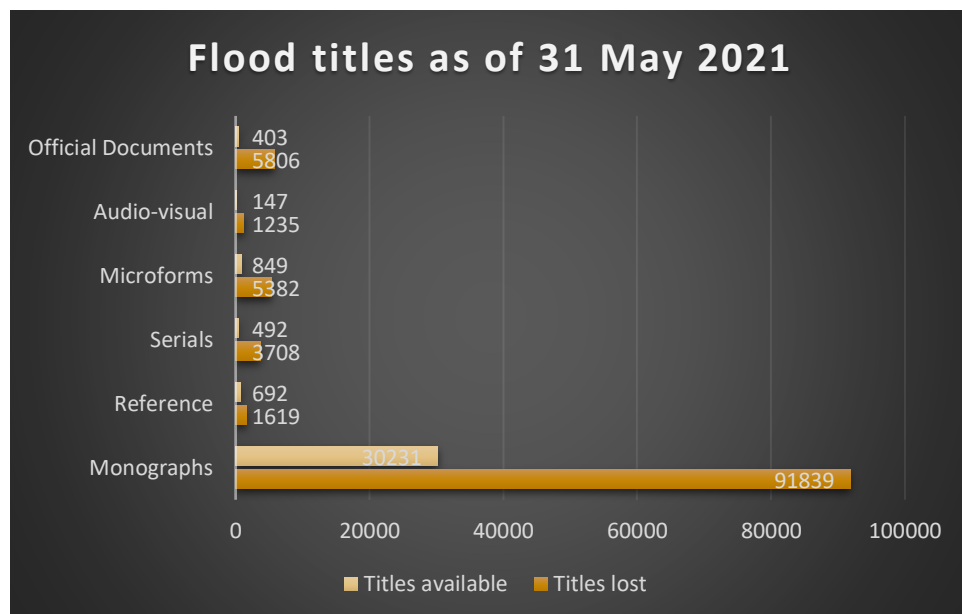
Titles			
Collection	Titles lost	Titles available	% titles available
Monographs	91839	30231	32.92
Reference	1619	692	42.74
Serials	3708	492	13.27
Microforms	5382	849	15.77
Audio-visuals	1235	147	11.90
Official Documents	5806	403	6.94
TOTAL	109589	32814	29.94

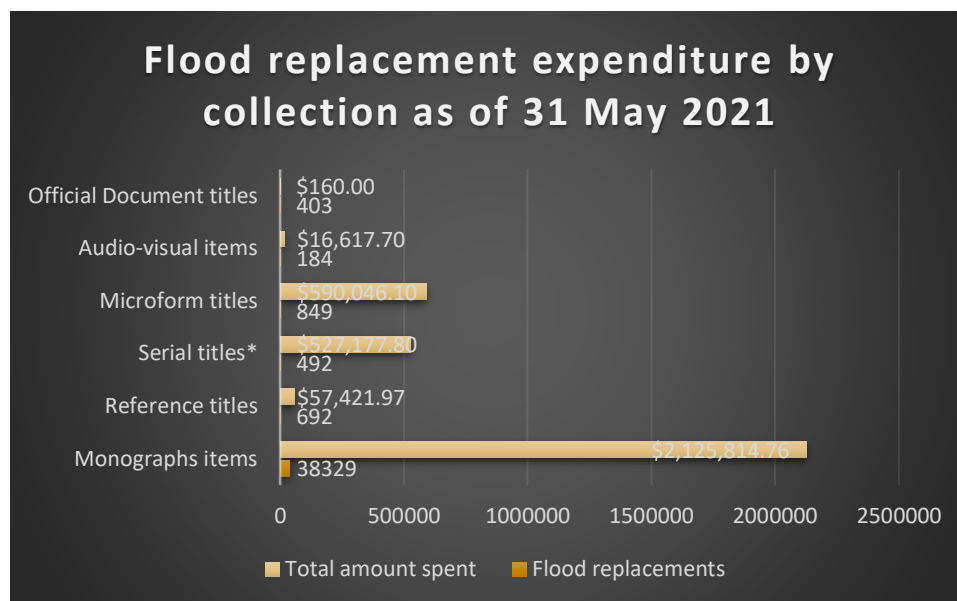
Items			
Collection	Items lost	Items available	% items available
Monographs	113392	*38329	33.80
Audio-visuals	1699	184	10.83
TOTAL	115091	38513	33.46

Flood replacement expenditure

Collection	Flood replacements	Total amount spent	Average cost per replacement
Monographs items	38329	\$2,125,814.76	\$55.46
Reference titles	692	\$57,421.97	\$82.98
Serial titles	492	\$527,177.80	\$1,071.50
Microform titles	849	\$590,046.10	\$694.99
Audio-visual items	184	\$16,617.70	\$90.31
Official Document titles	403	\$160.00	\$0.40
TOTAL		\$3,317,238.33	

*This total includes 3,425 donated items.





Collection rebuild

The main focus of the ANU Library collection rebuild strategy in the past year has been on replacing monograph titles. So far 38,239 of the 113,392 monograph items lost in the flood have been replaced from donations and acquisitions.

The most significant challenges have been supply chain disruptions from the global spread of COVID-19. International deliveries remain affected by the pandemic. Restrictions and capacity constraints are causing delays in most countries. Items are held longer than usual by Australian and overseas customs authorities. Courier operators have made several adjustments to their services, due to the dynamic nature of the Coronavirus situation.

In the past three months efforts have continued to source replacement resources from publishers and second hand suppliers in Australia and overseas:

- A shipment containing 861 books sourced by Casalini Libri in collaboration with Erasmus Boekhandel is expected to arrive in Canberra in the second half of July. The Chifley Library collections on Level 3 are undergoing respacing to accommodate the newly acquired resources.
- 7,500 flood replacement books in English language are currently on order with GOBI Library Solutions in the USA, mainly out-of-print titles.
- A list of 1,374 flood replacement titles (1,566 volumes) in 32 Asian languages has been sent to Mary Martin Booksellers in Singapore for sourcing.
- Harry Hartog Bookseller staff are working on locating Australian titles lost in the flood from current publishers and second hand book trade.

Recent acquisitions highlights

Some of the most significant flood replacement works acquired in recent months include:

- 2,788 electronic books, mainly philosophy and religion titles.
- 47 reference resources (8 print titles and 39 electronic titles).
- 5 JSTOR archive collections comprising 585 journals:
 - Arts & Sciences XIII (143 titles) - This collection increases coverage in core humanities disciplines. Strengths include Christianity studies and journals in non-Western philosophy.
 - Arts & Sciences XIV (144 titles) - This collection is devoted to the study of culture and communication, from civilization's earliest traces to the growth and governance of peoples,

with journals from 17 countries. Also included is a cluster of titles covering STEM education.

- Arts & Sciences XV (165 titles) - This collection has extensive coverage in the humanities, social sciences, and sciences. It includes a diverse group of philosophy, religion and Jewish studies titles, as well as history journals encompassing geographical, social, medical, religious, urban, diplomatic history, and more.
- Business IV (48 titles) – This collection includes core titles in economics, management, industrial relations, and finance.
- Ecology & Botany II (85 titles) – This collection broadens JSTOR’s scope in the areas of biological and plant sciences; contains key titles from important institutions around the world.

Donations

Over 3,500 items have been kindly donated to the Library by ANU staff and students and the broad community since the flooding incident. As of 31st May 2021, 3,425 books have been catalogued and are available for loan from the JB Chifley Library.

Six boxes of books generously donated by Mr Lance Chapman were sent to CAVAL for cataloguing and physical processing on 20/5. The books arrived in Victoria just one day before lockdown. Only 25% of CAVAL staff are now allowed back on-site. Collection Services & Systems staff have started processing the flood replacement copies.

Project staff

On 15th of April Miguel Velez joined the Flood Replacement Project team as Casual System Administration and Support Officer. Miguel is currently undertaking advanced data analysis and matching of the ANU Library titles that were lost in the flood to titles in the HathiTrust collection – emphasis is on microforms, serials, and monographs in series records.

Miguel has recently completed an analysis of the dissertations and theses lost in the flood identifying titles available in digital format:

- Theses in print format, available online – 48% (244 out of 509 titles)
- Theses in microform, available online – 30% (234 out of 784 titles).

405 of the 1,293 theses lost in the flood are available online in full text via *ProQuest Dissertations & Theses Global* database.

2.4 Scholarly Information Services report against business plan

Action required	<input checked="" type="checkbox"/> For information	<input type="checkbox"/> For discussion	<input type="checkbox"/> For decision
Sponsor	Roxanne Missingham, University Librarian		
Purpose	To provide information on work of the division in 2021.		
Background	The SIS business plan was set against the environment of hybrid teaching and need to engage innovatively with students and academics.		
Recommendation	That the report be noted		
Attachments	Q2 report against business plan		

Note that at present there is no progress against the goal of library buildings. The Director, Facilities and Services has advised that the new library has been removed from forward planning and the storage proposal is not in the high or medium priority list. The process for consultation on the capital plan may include communication with School Directors and Service Division Directors. The Division has not been eligible to propose any buildings in all the rounds of calls for proposals in the past 10 years, only Colleges, Schools and ITS have been able to make bids. Other admin divisions including F&BS, PPM and HR have also been able to receive funding but the library has remained Ineligible to apply for funding through this period.

At present the leaks In the JB Chifley Library mean that water enters the building regularly. The internal ceiling of level 4 has collapsed over the collection and study carrels. Mould has recently been detected in books in this area and a number of books have had to be disposed of because of mould. Of those lost only a small number could be replaced, most were out of print and not available in digital or print format. It is likely that further mould outbreaks will occur. The direct leaking of water, lack of an internal ceiling and plastic over the books create high moisture and lack of air circulation optimising the environment for mould.

The books on level 4 of the JB Chifley Library disposed on because of mould this week are:

CALL #(ITEM)	020 a	AUTHOR	TITLE	PUBLISHED
N7852.5.S4	Thesis	Ševčenko, Nancy Patterson	Cycles of the life of St. Nicholas in Byzantine art	Xerographic copy. Ann Arbor, University Microfilms International, 1980
N7830 .I58 2004	0865548501	Heidi J. Hornik and Mikeal C. Parsons, editors	Interpreting Christian art : reflections on Christian art	Macon, Ga. : Mercer University Press, c2004
PN1997.L6642 M37 2000	0868196231	Marchetta, Melina	Looking for Alibrandi : original screenplay	Sydney, N.S.W. : Currency Press, 2000
PN1997.I5275 M37 2007	978962209801 5	Marchetti, Gina	Andrew Lau and Alan Mak's Infernal affairs - the trilogy	Hong Kong : Hong Kong University Press ; London : Eurospan [distributor], 2007
PN1997.L3353 B47 1998	0814327001	edited by Bruce H. Sklarew ... [et al.]	Bertolucci's The last emperor : multiple takes	Detroit : Wayne State University Press, c1998



Australian National University

CURRENT STATE
DESIRED FUTURE STATE

From:....knowledge aware
To:....knowledge activated university inspiring scholarship world wide

CRITICAL SUCCESS FACTORS. How will we deliver on our future state	PARTNERS	QUARTERS	Progress
1. Collection – activated knowledge infrastructure			
<ul style="list-style-type: none"> Minimise risk of loss and deal with damage/storage - fire, hailstorm and other disasters 	F&S	Q1-4	Rain damage to JB Chifley collection including mould in Q2. Roof replacements Chifley, Law and Menzies (repair) delayed
<ul style="list-style-type: none"> Progress plan for storage solution 	COO	Q1-4	No progress
<ul style="list-style-type: none"> Increase digital access – measure progress through use and feedback around relevance (Press, Digital Scholarship, Archives, Library) 	ITS	Q1-4	Access high, data for Q2 to be available in July
<ul style="list-style-type: none"> Flood replacement collection rebuilding 		Q1-4	See report – on target
2. Services – for a knowledge based university			
<ul style="list-style-type: none"> Integrated UG support model including Library, Archives and Digital Scholarship through holistic program 		Q2	Integration progressing
<ul style="list-style-type: none"> Assess university needs for scholarly, digital and information literacy capabilities 	Education portfolio, International Strategy portfolio	Q1-4	Partly delayed due to delays in recruitment for Manager position, working with DVC International Strategy portfolio on Studiosity and new package for international students
<ul style="list-style-type: none"> Review of library hours and service model statement 	LAC, Academic community	Q2	Review commenced, proposal for 24 x 7 Law Library presented to LAC

<ul style="list-style-type: none"> Activities to improve service from feedback program including Insync survey, regular LAC meetings, PARSA/ANUSA 	LAC, PARSA/ANUSA	Q3	Survey achieved low results, considering options. Active responses to feedback
<ul style="list-style-type: none"> Proposal for support of learning spaces (working with ITS and F&S) 	ITS and F&S	Q3	Preliminary discussion held
3. Research support			
<ul style="list-style-type: none"> Integrate Carto GIS through whole of university service model (Division) 		Q2	Integration completed
<ul style="list-style-type: none"> Significantly increase international impact of ANU research through increase knowledge of academic communication/publishing and success through OA program of activities 	Research portfolio and Colleges	Q1-4	On track
4. Supporting university operations			
<ul style="list-style-type: none"> Improve record keeping practices and effectiveness (SharePoint ERMS integration) & ANAO Audit findings 	CGRO	Q4	On track, ANAO report in draft
<ul style="list-style-type: none"> Improve capability of ANU staff and provide specialist advice in FOI, Privacy, copyright and record keeping 	All staff	Q1-4	Significant work occurring in all areas to support education, research and administration and improve awareness and knowledge across the university



2.5 Library report

Action required For information For discussion For decision

Sponsor	Heather Jenks, Associate Director, Libraries
Purpose	To provide information on work of the ANU libraries in 2021.
Background	As noted to respond to the challenges faced by the university changes had been made to meet the 2021 environment including resource constraints and online teaching.
Recommendation	That the report be noted.

Executive Summary of Issues

The ANU Library consists of the Art & Music, J B Chifley (Chifley flood activities are reported separately), W K Hancock, Law and R G Menzies libraries, plus the Print Repository located at Hume which is a storage area. The Digital Literacy team and the Academic Skills team plus the SIS Facilities team are also under the libraries umbrella.

COVID 19 access to libraries

All libraries continue to be open to date in 2021. A number of library staff split their time working from home and on campus. Training sessions and in-depth research work are conducted via webinars and via Zoom or Teams and by appointment, face-to-face. All libraries have staff available to work with students, academics and researchers in order for them to access the resources they need for their studies, research and work.

For Semester 1 2021, evening hours were reinstated from 5.00 p.m. – 8.00 p.m as follows:

Tuesday – Art & Music

Wednesday – Menzies

Thursday – Law

The three libraries also opened on the 29th May, 5th and 12th June from 1-7 pm to provide additional study space for those studying for exams.

The Chifley and Hancock libraries remain available 24/7.

There are still a range of resources freely available for use. ANU Library, like other libraries in Australia and worldwide, has benefitted from the generosity of the library vendors and publishers who opened up access to a massive number of electronic resources that are usually very securely held behind pay walls. There is a list these resources on the Library webpage.

<https://anulib.anu.edu.au/news-events/news/publishers-offering-free-access-scholarly-materials-response-covid-19>

Flood replacement project

The Library Project Coordinator Luciana Panei has continued working to create workflows, place orders and receive shipments, with her Flood colleagues Cameron Allen and Rowena Anderson. A separate Flood report has also been tabled, these are additional comments on the team and their projects. Luciana and Cameron were joined for this semester by a team of Stand down staff who are working on the receipt, unpacking and checking in of print items lost in the flood. Due to COVID 19 restrictions, the shipping of materials from the US, UK and Europe remains restricted, however our vendors are working very hard to get shipments through to us. Work continues with Harry Hartog to find replacement copies of Australian materials and we continue to accept donations from a variety of sources.

Some of the major subscriptions that have been purchased as part of the replacement project include:

- [Early English Books Online](#) [\[show details\]](#)
- [Eighteenth Century Journals I, c1685-1835 \(Bodleian Library, Oxford\)](#) [\[show details\]](#)
- [Eighteenth Century Journals II, c1685-1835 \(Ransom Center, University of Texas\)](#) [\[show details\]](#)
- [Eighteenth Century Journals III, c1685-1835 \(B.L. Colindale and Cambridge U.\)](#) [\[show details\]](#)
- [Eighteenth Century Journals IV, c1685-1835 \(Chetham's & Botherton Libraries\)](#) [\[show details\]](#)
- [Eighteenth Century Journals V, 1712-1835 \(Birmingham, B.L., Cambridge, Moores\)](#) [\[show details\]](#)
- [British Library Newspapers](#) [\[show details\]](#)
 - British Library Newspapers, Part I: 1800-1900
 - British Library Newspapers, Part II: 1800-1900
 - British Library Newspapers, Part III: 1741-1950
 - British Library Newspapers, Part IV: 1732-1950
 - British Library Newspapers, Part V: 1746-1950

Pricing is being obtained for:

- Eighteenth Century Collections Online <https://www.gale.com/intl/primary-sources/eighteenth-century-collections-online>

ANU Library

The reshaping of Library services continues. The two stream leaders have been recruiting staff for newly positions and to replace those staff who have left, been transferred or promoted. The Library is looking at new ways of working, adapting and adopting new and old tools to streamline routines in order to continue to deliver excellent customer service, a new tool to help with rostering within each of the libraries is the Libstaffer software, which is being rolled out. The Library website services area will soon publish a new webpage displaying services for teaching academics. The ANU Library is working through a consultative process to open the Law Library 24/7 from Sem 2, 2021.

Both the Client Services and Collection Access and Discovery streams have welcomed new staff and more will be in place as Semester 2 begins. Jacky Clements was appointed to the Information Management and Collection Coordinator role in the Menzies Library Client Services stream in May this year.

The Bibliographic Services team is now mainly working from within the Menzies Library, a replacement appointed in the Collection Access and Discovery stream, Rebecca Higgins, is now in place. All orders for all formats (books, serial and databases) are now flowing from the teams in the Menzies Library.

The fire panel work and the lifts in the Menzies Library remain on the F&S schedule for replacement this financial year. The rooves of the libraries which were badly damaged in the hail storms in early 2020 will have work on replacement of these rooves undertaken soon. A heavy rain storm on 4th May caused limited damage to book stock on level 4, Chifley. Thanks to quick work by both the F&S staff who responded very swiftly to the call out for fans and dryers and Library staff, no further damage to this area occurred.

The Chifley Library staff created a display of resources held by the ANU Library to celebrate NAIDOC Week which ran from 27 May until 3 June this year. The display will remain in Chifley until mid-July.



An acting Manager of the Academic Competencies and Digital Capabilities team (a team created from the Academic Skills staff and the Digital Literacy staff) has been appointed and Terra Starbird will start on the 21st June, we welcome Terra to this new position. She will continue to build this team by creating a 2021 operational plan and kicking of a review of the area.

The ANU Library is accepting a donation for the Rare Books Room of the following title - *Ltinerarium Cambriae seu laboriosae Baldvini, Cantuariensis Archiepiscopi, per Walliam Legationis accurata descripto auctore Silv* by Giraldo Cambrense published in 1804 by Gulielmi Bulmer et Socii, Cleveland Row. This book has been donated by Isabel McBryde. The ANU Library has previously benefitted from Emerita Professor McBryde as she has generously donated a number of flood replacement titles.

2.6 Archives and Records report

Action required For information For discussion For decision

Sponsor	Kathryn Dan, Associate Director, Archives and Records
Purpose	To provide information on work of ANU Archives and Records in 2021.
Background	As noted to respond to the challenges faced by the university changes had been made to meet the 2021 environment including resource constraints and online teaching.
Recommendation	That the report be noted.

Executive Summary of Issues

Research use has returned to around 2019 levels. FOI requests continue to place pressure on the team.

Research and Use

Research use has returned to around the levels of 2019 with the reading room fully occupied on a number of occasions in the last few months. Several researchers who had deferred visits in 2020 spent blocks of a week or two in the Archives in this last period. The Archives is monitoring COVID developments to ensure early contact with interstate researchers should this be required.

Access and outreach

Archives staff continue to add descriptions of items to the publicly accessible database. Collections processed in the last period include:

- Australian Federation of AIDS Organisations including a significant collection of posters
- Extensive holdings of CFMEU records.

The 'Building Australia's National University' exhibition continues through June and will be followed by the second 75th anniversary exhibition on the People of ANU. An article on the current exhibition is forthcoming in the Canberra Times.

The 2021 Archives Annual Lecture, organised in conjunction with the Friends of Noel Butlin Archives Centre, is planned as a hybrid online and in person event for late October. Freelance historian Dr Anthea Hyslop will speak on 'Records and Recollections: the Pneumonic Influenza Pandemic in Australia, 1918-1919'.

Collections

The Archives has received a range of donations to the Pacific Research Archives in recent months including papers from Dr John Burton on Papua New Guinea. Honorary Professor David Hawking transferred material concerning the history of the Department of Computer Science, including photographs.

University Records

The University Records team has moved to the Menzies library leading to easier collaboration with other staff in the Division. The number of FOI requests continues to be high compared to previous years. With the

resignation of the Senior Information Governance Officer, there is added pressure on the team to manage complex FOI requests.

2021 Active FOI requests and Information Commissioner reviews as at Friday 28 May 2021

Annual FOI request types statistics	2021 YTD	2020	2019	2018	2017
FOI requests for documents (accepted/not accepted)	47 (+1)	47	78	87	46
FOI requests for documents transferred from other agencies	0	0	0	1	0
15A requests – employment records	2 (+1)	5	3	2	7
Requests for student files (Privacy Act)	0	6	12	2	3
Requests for documents from disclosure log	1	5	4	2	3
Requests for consultation from external organisations	4	4	5	6	3
Internal reviews	7	3	3	1	1
Information Commissioner (IC) Reviews	0	4	3	1	4
Complaint to Information Commissioner	0	1	2	0	1
Total	61 (+2)	75	110	102	68

2.7 Digitisation report

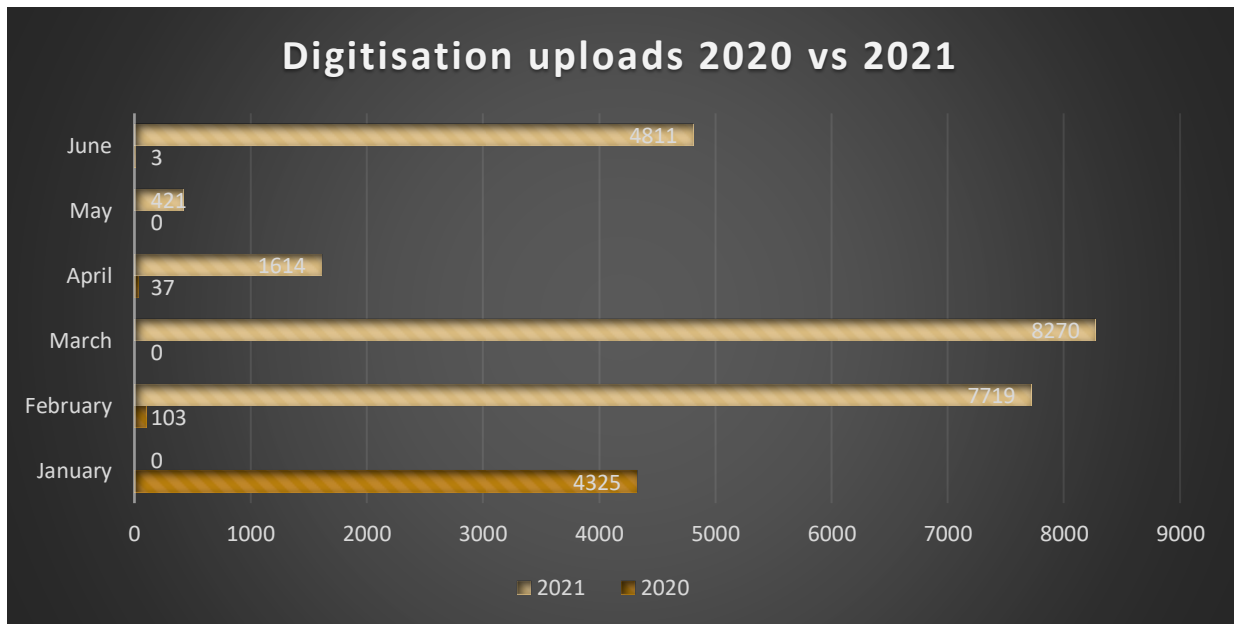
Action required For information For discussion For decision

Sponsor	Roxanne Missingham, University Librarian
Purpose	To report on progress on digitisation of collection material.
Background	The digitisation program enables online access to resources that are critical for teaching and research.
Recommendation	That the report be noted.

The first half of 2021 has been a productive and busy period for the Digitisation team with many projects having been carried over from 2020's unprecedented times.

Staff have spent a considerable amount of time this year catching up on scanning the processed materials and creating the necessary metadata which allows for discovery of the newest digital resources.

Over 7,000 research outputs, primarily journal articles, are in the backlog to make openly accessible. The nature of the backlog means that some research funder requirements for OA are not being met.



Main Projects

Sydney Stock Exchange Share lists Transcription

The Sydney Stock Exchange project has finished the initial transcription phase where Tim Sherratt has created a dataset including Stock and Share Company names and some prices through the use of Textract, an Amazon machine learning service, to extract text and data from documents. Later in the year seminars and consultations will occur with academics to get feedback on the data. The next phase will involve cleaning and adding share price data to the dataset.



Xu Dishan website

The portal to showcase, and provide better access to, the Xu Dishan collection is underway. The website will include details about the acquisition of the collection; the contributors; and subject information. This portal will provide greater access to this important collection of rare editions and sacred books. Academics in Renmin University of China and the ANU Australian Centre on China in the World are keen to access these works for their study of Chinese literature, history and philosophy

ANU Campus Planning Documents

As part of the 75th anniversary of the ANU these resources were digitised and uploaded to [Open Research](#) in Q2 2021. They

contain Architectural drawings and reports relating to the design and development of the Australian National University's Acton Campus, dating from the 1950s to 1990s

Maps and Plans

ANU Archives holds many thousands of 19th and 20th century maps showing details of Australian pastoral stations, mining leases and general topography, as well as plans of factories, equipment and structures on stations including woolsheds. These records have been used for heritage assessment, to trace indigenous land use, stock routes, construction and in aboriginal family history research. As of May 2021, the project is completed with 3464 files having been digitised and uploaded to [Open Research](#)



Tooth and Co. Photographs

One of the most requested collections in the ANU Archives; this project contains images of Hotel exteriors, interiors, maps and building plans, signage and advertisement and people that worked for the company. Tooth and Co. hotels are found throughout NSW many locations residing in the Greater Sydney and Newcastle regions. The collection now consists of almost 5000 records [Open Research](#) and has proven to be a valuable resource with over 269247 visits to the site so far this year.



ANU Visitors Guides

The [Visitor's Guides](#) were originally booklets, but were eventually issued as leaflets in which a campus map is the dominant feature.

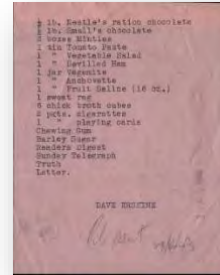
Within this collection there are also brochures about artworks, buildings and flora that can be found on campus. The guides range from early 1970s through to late 1990s. The guides and booklets provide information and show changes to the campus over time.



Staff War Service Cards, Tooth and Company Ltd

Separate from the Tooth and Co photographs, a collection of almost 400 employees' war service cards has been digitised and is now available via [Open Research](#). They contain information regarding an employee's enlistment dates, date of birth and details relating to any injuries sustained, loss of life or capture by enemy forces.

Within the collection are records which relate to the care packages that were sent to the enlisted men by the Tooth Company; many including items such as cigarettes, biscuits and vegemite.

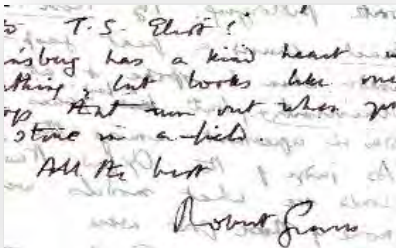


Smaller projects

Statistical Handbooks and Bulletins

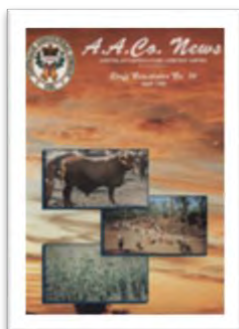
This collection contains 36 volumes of ANU statistical material, 11 bulletins and 25 handbooks, with coverage starting from 1971. Data in these handbooks contains statistical information on University students, staff and finances – produced by the Planning Unit. Available now on [Open Research](#).

David Lake Correspondence Papers



David Lake was an Indian-Born writer, poet and critic who moved to Brisbane in 1967 where he studied at the University of Queensland. This collection of 35 typed and handwritten letters (often with annotations) date from the 1960s to the 1990s and includes correspondence with Robert Graves, A.D. Hope, Judith Wright, Kingsley Amis, Gore Vidal, John Manifold, Dimitris Tsaloumas and Robert Brissenden. 79 files making up the 35 letters and their annotations were uploaded to [Open Research](#) in Q2 2021.

Australian Agricultural Company Newsletters



The Australian Agricultural Company (AACo) operated in four major NSW locations during the nineteenth century – Port Stephens, Tamworth, Quirindi, and Newcastle – and later in Queensland and Northern Australia. Its interests expanded to include wool; wheat; cattle; coal; and land sales.

The [AACo staff newsletters](#) provide annual updates on the company, including detailed summaries from many of their pastoral stations across Australia.

Mumbulla Spiritual Contact



Gubbo Ted Thomas, Research School of Pacific Studies.

Large format [photographic essay](#) explaining the significance of Mumbulla Mountain to the Yuin people; includes a copy of the petition requesting protection for the site and the preservation of the Yuin peoples cultural practices.

Education for what?

Solomon Islands. Education Dept., 1973, Education for what? : A report on the findings of the British Solomon Islands Protectorate Educational Policy Review Committee, Solomon Islands.

<http://hdl.handle.net/1885/232500>

Part 3. Other business and closing remarks

Action required For information For discussion For decision

Sponsor Roxanne Missingham, University Librarian

Purpose To allow any other business to be raised.
