



Australian
National
University

Our ITS **Values** define the way we work

Take an Outside- in View

We view activities from the customer's perspective so we can meet their needs.

We seek to understand the impacts on them and their operations and consider these when making decisions.

Think Team

We treat each other with respect, communicate openly and know that we will only succeed by working together.

We foster collaboration and value diverse perspectives creating a sense of belonging.

Own It

We are accountable for the quality and timeliness of an outcome, even though we may be working with others.

We take responsibility to deliver our very best in all we do. We finish what we start.

Make it Simple

We aim to eliminate complexity with the goal of enhancing the quality and speed of the outcome.

Act with Empathy

We care for each other and our community; understanding that empathy makes us stronger.