

User Principal Name (UPN) Change

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Description The UPN for the university will be changed from "@uds.anu.edu.au" to "@anu.edu.au".

Impact New users must use "u*****@anu.edu.au" instead of "u*****@uds.anu.edu.au" wherever applicable. Existing users will need to take appropriate actions depending the three scenarios described below.

	Scenario 1	Scenario 2	Scenario 3
Details	The application continues to perform its operations without having to re-authenticate or restart. The change in UPN is handled by the application automatically.	The application requires the user to restart/re-authenticate using the updated UPN.	The applications requires the user to restart/re-authenticate using the updated UPN. The application may require time to reconfigure/re-sync itself to cater to the change. The user may have to reconfigure existing shortcuts/bookmarks.
Applications	Native Email App (iPad, iPhone, Andorid and Windows mobile devices), Outlook, Skype for Business (mobile devices), OWA, SharePoint, Functional Accounts	OWA (on iPhone), Skype for Business	OneDrive
Action	No action required.	A window will pop up requesting the user to re-authenticate. The user must re-authenticate using "u*****@anu.edu.au".	A window will pop up requesting the user to re-authenticate. The user must re-authenticate using "u*****@anu.edu.au" and allow the application time to re-sync data and folder structure. The amount of time required to re-sync depends on the amount and type of files stored.