1. New-in-month feedback by service and feedback type

- Facilities: 3 compliments, 5 feedback or complaints, 3 ideas for improvement
- Finance and Business Services: 1 compliment, 1 feedback or complaint, 1 idea for improvement
- Human Resources: 1 compliment, 2 feedback or complaints
- Information Technology: 3 compliments, 1 feedback or complaint, 3 ideas for improvement
- Marketing and Communication: 1 compliment, 1 feedback or complaint
- Scholarly information services: 1 compliment
- Student Administration: 2 compliments, 1 feedback or complaint

2. New-in-month feedback by service and contributor type

- Facilities: 5 compliments, 5 feedback or complaints, 8 ideas for improvement
- Finance and Business Services: 1 compliment, 1 feedback or complaint
- Human Resources: 1 compliment, 1 feedback or complaint, 1 idea for improvement
- Information Technology: 2 compliments, 2 feedback or complaints
- Marketing and Communication: 1 compliment
- Scholarly information services: 1 compliment
- Student Administration: 1 compliment, 2 feedback or complaints

3. Feedback by feedback type and status

- Compliment: 2 new and completed, 4 new and not completed, 2 not new and completed
- Feedback or complaint: 5 new and completed, 6 new and not completed, 5 not new and completed
- Idea for improvement: 5 new and completed, 3 new and not completed, 3 not new and completed

4. New-in-month feedback by service and progress

- Facilities: 1 service lead, 1 feedback respondent, 9 summary and rating
- Finance and Business Services: 2 service lead, 2 feedback respondent
- Human Resources: 3 service lead, 3 feedback respondent
- Information Technology: 4 service lead, 4 feedback respondent
- Marketing and Communication: 1 service lead, 1 feedback respondent
- Scholarly information services: 1 service lead, 1 feedback respondent
- Student Administration: 1 service lead, 2 feedback respondent

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1. New-in-month feedback by service and feedback type

2. New-in-month feedback by service and contributor type

3. Feedback by feedback type and status

4. New-in-month feedback by service and progress

May 2018

From 01/05/2018 to 31/05/2018
1. New-in-month feedback by service and feedback type

- Facilities: Compliment 1, Feedback or complaint 4, Idea for improvement 3
- Finance and Business Services: Compliment 1, Feedback or complaint 1
- Human Resources: Compliment 1, Feedback or complaint 1
- Information Technology: Compliment 1, Feedback or complaint 2
- Marketing and Communication: Idea for improvement 2
- Student Life: Compliment 1, Feedback or complaint 1
- University strategy, direction and leadership: Compliment 1

2. New-in-month feedback by service and contributor type

- Facilities: Central Professional Staff 1, College Academic Staff 2, College Professional Staff 2
- Finance and Business Services: Central Professional Staff 1
- Human Resources: Central Professional Staff 2
- Information Technology: Central Professional Staff 2
- Marketing and Communication: Central Professional Staff 2
- Student Life: Central Professional Staff 2
- University strategy, direction and leadership: Central Professional Staff 1

3. Feedback by feedback type and status

- Compliment: New and completed 3, Not new and completed 2
- Feedback or complaint: New and completed 6, Not new and completed 13
- Idea for improvement: New and completed 5, Not new and completed 15

4. New-in-month feedback by service and progress

- Facilities: Service Lead 8, Summary and rating 2, Closed 2
- Finance and Business Services: Service Lead 2
- Human Resources: Service Lead 2
- Information Technology: Service Lead 3
- Marketing and Communication: Service Lead 1
- Student Life: Service Lead 1
- University strategy, direction and leadership: Service Lead 1
1. New-in-month feedback by service and feedback type

2. New-in-month feedback by service and contributor type

3. Feedback by feedback type and status

4. New-in-month feedback by service and progress